

Borough news

Reigate & Banstead
BOROUGH COUNCIL
Banstead | Horley | Redhill | Reigate

Your magazine from Reigate & Banstead Borough Council



Connecting the community

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It's panto time



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FREE hot drink

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Autumn 2022

OPENING
SOON

GREENSAND HOUSE CARE HOME

Live Safe and Well

Greensand House Care Home in Redhill will offer a safe and supportive environment where residents can flourish, make new friends, maintain contact with their local community and live a life of possibility.

Register your interest today

 01737 458596 | averyhealthcare.co.uk



West Avenue | Salfords | Surrey | RH1 5BA

Dear resident

At the heart of everything we do as a Council is you – our community. We are so proud to have seen such a thriving community spirit over the past few years. With this in mind, we've been busy giving our three community centres a new look and expanding the activities and services they offer. Go and see for yourself – you can even get a free hot drink when you do (page 8-9). You can also read about opportunities for volunteering.

While there is financial uncertainty for many, page 12 provides details on some of the help and support available. Against the backdrop of events in Ukraine, we are proud to say that, since March, over 250 individuals have been welcomed into our borough. Read one family's experience on page 7 – and find out ways you too can lend a helping hand.

As we enter the countdown to Christmas, we hope you continue to support our borough's businesses by shopping for gifts locally – and make sure

you book your tickets to see The Harlequin's fantastic pantomime, Cinderella (page 6). The colder weather can be tougher on all of us, so please read our handy guide to looking after yourself and your home this winter on pages 10-11.

Finally, we would like to wish all our residents the best for the coming festive season. And for those of you who will continue to work throughout for the community – thank you.



From Cllr Mark Brunt, Leader of Reigate & Banstead Borough Council

 @RBBCLeader



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Apply, book and report it online

You can access many of our services online. Sign up for a My Reigate&Banstead account on our website to book activities, make payments and requests, and report issues. Click on 'Register' on the top right corner of our website at **www.reigate-banstead.gov.uk**.

No access to the internet? You can call us on **01737 276000** or write to: **Reigate & Banstead Borough Council, Town Hall, Castlefield Road, Reigate RH2 0SH**. If you have a hearing impairment, you can text us on **07834 626468**.

Advertising enquiries, please contact **communications@reigate-banstead.gov.uk**.

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If you need information in other formats, please contact our Customer Contact team on **01737 276000**.



Horley High Street and subway improvements

In our last issue, we told you about proposals to improve Horley High Street and subway, so that they are more welcoming, serve people better and to help boost the local economy.

Initial designs went on display recently, based on feedback to our consultation on improvement ideas earlier this year.

They include wider pavements and a new cycle lane to make walking and cycling easier and safer, and to allow more space for outside seating and events. Part of the High Street would be made one-way to enable this. New trees and planting will provide more greenery.



In the subway, changes will improve access and drainage as well as seek to make it feel safer and more welcoming. For example, with new lighting, mirrors or art, and planting.

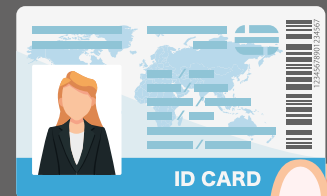
You can view the plans on our website at www.reigate-banstead.gov.uk/delivering-change.

We will be consulting on more detailed designs soon, so keep an eye on our website and social media channels for updates.

Get ready for voter ID

Borough, Town and Parish Council elections will be held on 4 May 2023. If you have recently moved, are a first-time voter or are not already registered to vote, you will need to register at www.gov.uk/register-to-vote.

If you vote at a polling station you will be required to show photo identification (ID) before being issued with a ballot paper, under new rules brought in by the Election Act 2022.



The following photo ID will be accepted:

- Passport
- Biometric immigration card
- Photocard driving licence
- Proof of Age Standards Scheme (PASS) card
- Government concessionary travel pass
- MOD identity card
- Blue badge
- Northern Ireland Electoral Identity Card
- European Economic Area National ID card

If an elector does not have one of these approved forms of photo ID, they can apply to the Council for a free Voter Authority Certificate from January 2023. We will share more information then about how to apply on our website at www.reigate-banstead.gov.uk/boroughelections.



For more information see: www.gov.uk/government/news/voter-identification-faqs

Support for energy efficiency home improvements

With fuel bills rising sharply, it's no surprise people are considering energy efficiency home improvements this winter. The government's new Sustainable Warmth grant scheme offers up to £10,000 to those most likely to be impacted by the price rises. Eligible households will be able to apply for money towards insulation and ventilation, low-carbon heating systems, solar panels and energy efficient heating controls or lighting. You can find out more about this and other funding schemes, as well as how to make your home more energy efficient on Action Surrey's website: www.actionsurrey.org, or call **0800 783 2503**. Action Surrey is a public impartial energy advice service.

For information about reducing your energy bills and support with the cost of living this winter, see page 12.



Tell us your local sporting heroes!



Who are your sports stars from across the borough? The Reigate & Banstead Sports Awards are back for 2023 and we can't wait to celebrate our finest local sporting talent! Nominations close on 8 January 2023, with 11 categories,

including individual and team awards. Shortlisted nominees will come together in March to celebrate their achievements at The Harlequin Theatre & Cinema in Redhill.

Find out more about the Reigate & Banstead Sports Awards and other leisure activities on offer via our website at www.reigate-banstead.gov.uk/sportsawards.

Delivering for our borough

Now in the third year of its delivery, our Reigate & Banstead 2025 five-year plan continues to shape our priorities. Keep an eye out for the People, Place and Organisation badges as you read through this magazine. They highlight where updates fit under the plan's three key themes.

You can read our second annual progress report and find out more about the plan itself at

www.reigate-banstead.gov.uk/rbbc2025.



Preston Park Skatepark to get major upgrade

A major refurbishment of the skatepark in Preston Park, Tadworth, is due to take place in the new year. Responding to feedback from local young people, the new, bigger skatepark will be a sociable and safe space for a variety of users, including skaters, BMXers and wheelchair motocross. Exciting new obstacles and features, like the pump track, grind ledges and rails, have been designed to appeal to different ages and abilities. The £150,000 refurbishment is funded by our Preston regeneration programme. When it reopens, we'd love to know what you think – share your photos by tagging us on social media.



Concept design - may be subject to change

Christmas is coming!

Here are some great festive events and activities – along with a handy recycling reminder. We would also like to wish everyone a very Merry Christmas!



See a show at The Harlequin

Enjoy this year's traditional pantomime, Cinderella, with plenty of laughter, mayhem and breath-taking special effects, scenery and costumes.

The Night Before Christmas, aimed at three to eight-year-olds, runs alongside Cinderella in the run-up to Christmas, with classic songs and Santa Claus himself live on stage!



www.harlequintheatre.co.uk
01737 276500

Shop local and support borough businesses

The borough's many independent shops offer a great range of unique items. Buy gifts that stand out from the crowd and support your local economy at the same time.

Soak up the Christmas atmosphere and look out for late-night shopping days and special events, too.



Recycle right

Remember to:

- put leftovers that can't be made into delicious dishes in your food waste caddy – but no liquids, cooking oil or liquid fat. Put those in a glass bottle or other container and then in your refuse bin.
- pop wrapping paper and flattened boxes in your paper and cardboard recycling box – but no metallic or foil paper or crackers. Put those in your refuse bin.
- place cleaned glass or plastic bottles, cans and cartons in your mixed recycling bin. If you're not sure whether something can be recycled, check our website first.

www.reigate-banstead.gov.uk/recycling



Christmas bin collections

Our crews will be taking a break on **Boxing Day, Monday 26 December**. Household waste will be **collected one day later than usual** for the rest of the week, with crews working on **Saturday 31 December** to pick up bins usually collected on Friday.

The annual two-week suspension of the garden waste service starts on **Monday 26 December**. Members can recycle their Christmas trees with their garden waste once the service resumes on **Monday 9 January**.



Ukrainian support in our borough



Since the start of the conflict, over 250 Ukrainians have arrived in our borough and are receiving support. Find out more – and how you could help too.

The Homes for Ukraine scheme was set up in March by the government to support those escaping the conflict in Ukraine. The scheme relies on local ‘sponsors’ – people who want to help by allowing Ukrainian guests to live with them for a minimum of six months. Since then, more than 100,000 Ukrainian refugees have arrived nationwide under this and the Ukrainian Family Scheme.

We have welcomed over 250 individuals, with every ward in the borough providing a safe home for fleeing Ukrainians, many of whom are women and children.

Hosting a Ukrainian family: one local family's experience

“We signed up to the Homes for Ukraine Scheme after watching the news unfold of the imminent Russian invasion of Ukraine.

We received a message from a lady with a 10-year-old daughter and helped them apply for a visa. When they received approval, the Council's Resettlement Team arranged safety checks for our household. Once approved, our guests



were able to fly to the UK and, when they arrived, we felt a huge sense of relief.

With support from the Resettlement Team, we helped our guests find a local doctor, school and

English language classes, as well as apply for the benefits they are entitled to and take trips to the Job Centre.

Over time, our guests have settled and become more relaxed in our home. They have amazed us with their strength and resilience.

It has been a humbling and positive experience. We know we have built friendships that will last a lifetime.”

Jane and family



The Council plays an important role in supporting hosts and their guests, from carrying out property inspections and safeguarding checks on sponsors to administering payments. We also provide weekly drop-in sessions offering the chance for sponsors and guests to meet other people, ask questions, get advice, socialise and practise their English.

Building a new life

Anastasiia, from the suburbs of Kyiv, has received support from her host family, as well as the Council and local charity organisations. From finding schools for her children and setting up as a fitness coach and dance teacher, Anastasiia is now able to live independently and enjoy being part of a safe and welcoming community.



How you can help

Many Ukrainian families continue to seek safe refuge in the UK. To find out more, search ‘Homes for Ukraine: sponsor guidance’ on www.gov.uk or email us at resettlement@reigate-banstead.gov.uk.

You could also volunteer to share your skills and expertise. Agnes is a local volunteer teaching English to Syrian and Afghan refugees through the South East Surrey Global Resettlement Scheme. She says: “It’s incredibly satisfying to see my students progress and watch them venture into new conversations with people!”

For more about volunteering in the borough, see page 9.

Discover your local community centre



Our community centres are changing, and we think you'll be surprised. Come and discover a place to try something new, connect with friends, or find support.

Our community centres at Banstead, Horley and Woodhatch are at the heart of their local communities and offer something for all ages to enjoy. You can relax with friends over a coffee, keep fit, get creative, access support, or volunteer your time – so pop along to see what's going on and have a free hot drink on us!



Enjoying a 'Stay & Play' session at the Woodhatch Community Centre



Indoor bowls is popular at all three community centres

Food and drink

Tasty, healthy and affordable drinks and light bites are available from the snack bars, including the recently revamped Coffee Bar at Horley Community Centre. Hot lunches are prepared daily by chefs at all three centres.

During December, why not bring the coupon from Borough News to your local centre to claim a free hot drink and see for yourself what's on offer?

Activities from Art to Zumba

Each centre hosts a range of low-cost activities run by instructors or volunteers that respond to local needs.

Recent additions include new sessions for preschool children at Woodhatch and Horley Community Centres. Whether it's Jingle Bugs, Stay & Play or phonics with Robot Reg, these are great opportunities to meet other carers and their children in a fun and creative space.

Indoor sports, such as yoga, bowls, pilates or table tennis can help you stay healthy whatever your ability or age. The weekly Rise class at Banstead Community Centre combines fitness with fun. Beryl Burgess, who looks forward to the Tuesday Rise class, says: "Debbie, who takes our class, makes it so much fun by incorporating sport with music and a quiz so we are exercising without realising it. If you enjoy a good laugh and want to keep flexible and fit, I recommend you try this."

If you'd rather develop your creative talents with an art class or a singing group, or learn a new skill, there are plenty of friendly groups and classes to choose from and suggestions for new activities are always welcome. Sessions to help you get the most out of your computer, smartphone or tablet, already popular at Woodhatch, will be available at Banstead from December.



Catching up with friends at Banstead Community Centre

Community spaces

Perfectly situated at the heart of their communities, each centre has a variety of rooms available to hire for meetings or private events. There are prices to suit most budgets and special rates for charities and community groups. Funded by the NHS East Surrey Place partnership, organisations, groups or residents can apply for free venue hire at the Horley and Woodhatch centres for projects that benefit the mental or physical health of the community.

The centres also link up with a variety of local organisations and Council teams to provide services and support, such as foodbanks, food clubs and community fridges, money support sessions, and much more.

Free
hot
drink



Exchange this coupon at your local community centre during December for a hot drink.

For full terms and conditions, visit www.reigate-banstead.gov.uk/boroughnews.



Volunteers needed

Community centre volunteers are a vital part of the team, whether it's helping on reception, in the snack bar, or with a group activity.

Andy and Holly have been long term volunteers in Horley Community Centre kitchen. Andy says: "I love volunteering in the kitchen. I love the opportunity to learn new things and to see people enjoy the food - all produced from fresh."

Holly has used volunteering to add to her professional skills: "I went to college to do my NVQs in cooking and it was lovely to add to my cooking skills with the help of the chef and staff at Horley."

If you're interested in volunteering at a community centre, email communitycentres@reigate-banstead.gov.uk.



Andy, Holly and Desmond the chef, in the kitchen at Horley Community Centre

Volunteering is good for you

Volunteering can help you make friends, learn new skills, advance your career, and even feel happier and healthier.

Volunteers make a huge difference within many communities across the borough – in community centres (see above), foodbanks and food clubs (see page 12), supporting refugees (see page 7), and for sports clubs and community groups, charities and faith organisations.

The Reigate & Banstead Volunteer Awards, hosted by the Mayor, Cllr Frank Kelly, recognise the valuable work volunteers do. Thank you to all the amazing volunteers that were nominated for an award this year and special congratulations to all the worthy winners.

If you'd like to lend your time volunteering in the borough, get in touch with Voluntary Action Reigate & Banstead. They help match would-be volunteers with some of the fantastic opportunities locally. Visit www.varb.org.uk.



Tis the season to be... prepared!



Winter is on its way and, while it could come with a sled-load of fun, it's always best to be prepared for whatever the weather may bring...

It's that time of year again! November signals the start of shorter, darker days, colder temperatures and the potential for frost, ice and, dare we say it, snow. While we can't predict the future, we can prepare ourselves – and our homes – for what might be in store over the next few months.

Look after yourself

Get a flu jab

It's free for those most at risk, including certain long-term health conditions, the over 50s and pregnant women. Some people may be eligible for both the flu and the COVID-19 booster vaccines. For the latest information, check www.nhs.uk/flujab.

Keep active

Try not to sit still for more than an hour – moving your body indoors or outdoors will help keep you warm and healthy. For advice and ideas, go to www.activesurrey.com.

Ask for support

If you're struggling mentally, contact Surrey's 24/7 mental health helpline on **0808 802 5000** or visit www.healthysurrey.org.uk/mental-wellbeing.

Buy a bit extra

It's a good idea to have a few essentials at home, including medicines, just in case but please be responsible and don't over buy.

Eat out wisely

Choose a local restaurant or takeaway with a good food hygiene rating. Check www.reigate-banstead.gov.uk/foodrating.

Travel safely

Check latest advice and take warm clothes, food, water, a blanket, and a charged-up mobile. If you need to use a taxi, use a licensed one. Our regulations mean they must go through strict vehicle safety and driver background checks. To know what to look out for, visit www.reigate-banstead.gov.uk/taxi.



Look after those around you

This can be a tough time of year for some so please continue the community spirit we've seen – and been so proud of – over the last few years. Check in with your vulnerable or elderly friends, family or neighbours and share this information with anyone you think may need it.

Look out for service updates on our website or social media channels. If you don't have online access, call **01737 276000**.

Look after your home

Check your appliances

Ensure everything is in order before the cold weather begins. Contact your boiler or heating service provider directly.

Arrange a free fire safety visit

Book an informal visit from Surrey Fire and Rescue Service for personalised advice on fire prevention in your home. They'll even fit free smoke alarms during the visit if you need them. Book online at www.surreycc.gov.uk/community/fire-and-rescue or call **0800 085 0767**.

Register for extra support

Contact your energy supplier about their **Priority Services Register** or your water company about **Helping Hand** schemes.

Keep an eye on the weather

Sign up for flood warnings at www.fws.environment-agency.gov.uk and subscribe to weather alerts at www.metoffice.gov.uk.

Plan for emergencies

Put together a household plan – see to the right for more information.

Need advice on bills?

See our cost of living article on page 12.

Did you know?

Horley Lions Club's Warm Over Winter campaign helps vulnerable residents who live in Horley with fuel payments. Visit www.horleylions.org.uk or write to Horley Lions, 30 Wellington Way, Horley, RH6 8JH.

Make a household emergency plan

Have you ever thought about what you would do in an emergency? From power cuts to severe weather, fires to flooding – these events may not be pleasant to think about, but it's worth taking the time now for the safety of you and your family.

To help, we have developed a template household emergency plan, which you can use to create your own personal plan. It provides useful information for before, during and after an emergency, including a handy checklist and recommended items for a quick-access grab bag and contact details for main service providers.

You may do some of the actions already, for example regularly checking smoke detectors and having a first aid kit. If you live in an area that's prone to flooding, it's a good idea to store important documents, such as passports, in a waterproof bag upstairs. You could also stick a list of important contacts on your fridge for easy reference.

Download our plan by visiting www.reigate-banstead.gov.uk/emergency-planning.



MAKE A PLAN > PREPARE A KIT > BE INFORMED

Help with the cost of living

With energy, food and other prices increasing, many people are having to stretch their household budgets further than ever. Support is on hand though.



Help paying bills

If you're finding it hard to pay your Council Tax or want to check you're claiming the benefits you're entitled to, contact our Council Tax or Benefits teams.

i www.reigate-banstead.gov.uk/payment-difficulties
council.tax@reigate-banstead.gov.uk
Council Tax team: 01737 276779
Benefits team: 01737 276497

Citizen's Advice Reigate & Banstead offers advice on a variety of issues including money, debt, benefits and legal issues.

i www.carbs.org.uk
 0808 278 7945 or 0800 144 8444

Community Debt Advice offers expert debt advice locally.

i www.cdamoney.org
 01737 887558

Surrey County Council's online hub and helpline can point you in the right direction for financial, welfare or health information.

i www.surreycc.gov.uk/health-and-welfare/support
 0300 200 1008

National Energy Action provides advice on energy bills and keeping warm and safe at home.

i www.nea.org.uk
 0800 304 7159

For ways to reduce your energy and water usage visit our website at www.reigate-banstead.gov.uk/sustainablehome.

Help managing money

Money support service

The Council offers free tailored support for up to 12 weeks on topics such as digital support, getting a bank account, maximising income and reducing debts.

i www.reigate-banstead.gov.uk/moneysupport
moneysupport@reigate-banstead.gov.uk
 01737 276375 or text 07880 013126



Help with food

Register with a food club

Households in need of support can register with their local food club. Members pay £1 annual membership, then £2 per weekly visit, giving access to £10 to £14 worth of food.

i www.reigate-banstead.gov.uk/foodclubs
communitypartnerships@reigate-banstead.gov.uk

Due to demand, new applicants may need to go on a waiting list.

Pop down to a community fridge

Our borough has two community fridges. Local stores donate food close to its sell-by-date for the community to take free of charge, helping those who need food, and reducing food waste.

- **Merstham fridge** - within Merstham Community Hub, 2b Portland Drive, Merstham, Redhill RH1 3JB
- **Woodhatch fridge** - inside the Community Centre, Whitebeam Drive, Reigate RH2 7LS

Visit a food bank

Foodbanks can provide free food and essential items for short-term need. Contact the food bank covering your area to find out how to get a referral.

- **Horley:** www.horleyfoodbank.com
07731 887439
- **Loveworks - Merstham:** www.loveworks.org.uk/foodbanks
01737 457160
- **St Matthews - Redhill:** www.redhillfoodbank.org.uk
07849 253085
- **Epsom and Ewell:** www.epsomewell.foodbank.org.uk
0208 786 8221 or 07380 667995



For the latest information, please visit www.reigate-banstead.gov.uk/cost-of-living

Homes for everyone



We continue to work with our partners to provide homes that are more affordable for our residents. Here's an update on our latest schemes.

A home of their own

Borough resident, Paul Gorman was able to take his first step on the housing ladder thanks to the Council's Camellia Close development in Tadworth.

Paul said: "My son and I love our new home! From renting a room at a friend's to having our own house, it's a dream come true! It would never have been possible without the shared ownership scheme through the Council and Raven. The only way is up!"



Eleven of the 25 homes in Camellia

Close are for shared ownership, through our partners Raven Homes. The remaining 14 houses and flats were sold on the open market, with some homeowners eligible for the Help to Buy Scheme to discount the cost.

New affordable flats

Recently completed, Wheatley Court on Cromwell Road, Redhill, provides 32 one- and two-bedroom flats let at an affordable rent for households on the Council's housing register. The homes will be advertised on Homechoice. The Council was successful in getting Homes England funding towards the scheme.



Homeless help

Four homeless single people have been helped into settled accommodation through our new development of one-bedroom bungalows in Lee Street, Horley. The properties will be managed by the Council and tenants will be supported through their tenancies to prepare for moving on to more permanent homes.



New tenant, Luke Price is delighted

with his new home: "From where I was, to now having a place to live and somewhere to call home means so much to me that words can't even explain. It's perfect."

In a similar scheme, we have secured part funding from the government's Rough Sleeping Initiative towards our purchase of two flats for rough sleepers. The scheme is also part funded by Surrey County Council and local housing association Transform Housing & Support.

Supporting young lone parents

We are also working with Transform Housing & Support to build eight, almost zero carbon flats in Redhill. The Council, along with Transform, is part-funding four flats for young lone parents. The other four flats are for single people with support needs. Homes England grant funding has been secured towards the scheme.

Together with the YMCA we have delivered supported housing for young people.

Zero carbon homes

We have committed half a million pounds to Raven's redevelopment of their Chavecroft sheltered housing scheme in Tadworth, which will provide 23 zero carbon homes for social rent to people on the Council's housing register.



Other services your council offers



We offer additional services like room hire for your next party or event, advice on your planning application, or help to get rid of your bulky waste.

Each year, the 12p the Council gets from every pound you pay in Council Tax helps us provide over 50 different services to our 151,000 residents, from waste and recycling collection and street cleaning to homelessness services, business support and community safety.

In addition, we offer a range of services for a fee. We want

to be a financially self-sustaining council by 2025 and haven't received funding support from central government since 2017. Additional services are one way we generate income to achieve this goal, while providing reliable, well-priced services residents need. Here are a few that we thought you might find useful.

Room and park hire

Are you looking for just the right place for your wedding, birthday, public event or business meeting? We offer a range of flexible rooms and spaces you can hire, for example at The Harlequin Theatre & Cinema in Redhill, or one of our community centres in Horley, Banstead or Woodhatch (see page 9 for more details). It is also possible to hire parts of our parks and open spaces for larger private, commercial or community events.



Extra waste

Got a sofa or fridge to get rid of? Our bulky waste service collects most large household items. We also offer a trade waste service. If you're green-fingered, why not sign-up to our garden waste service?



Advertising

Want to boost your event? Check out our banner hire opportunities. Banner hire is available for community/voluntary groups, not-for-profit organisations, and community events. Currently, banner site hire is not available to businesses or private companies.



Other useful services

As well as our own vehicles and taxis, our depot mechanics can also MOT your car. Need to get rid of a wasps' nest or other pests? Our pest control contractor can help. And if you're thinking of remodelling your home, why not get advice from the professionals first via our planning pre-application service?



All the details

- To find out more, please visit www.reigate-banstead.gov.uk and use the search function to find the service you're looking for, including contact information.
- If you don't have online access, please call our Customer Contact team on **01737 276000**.

PHA
Paul Holman Association

The Nation's Champion
EDDIE 'THE EAGLE' EDWARDS

The Harlequin
THEATRE & CINEMA REDHILL

From BBC's Casualty
REBECCA WHEATLEY

Redhill Favourite
SIMON BASHFORD

PHIL REID

CINDERELLA

9 - 31 December 2022

Box Office 01737 276500

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DEAN HORNER

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Property And Purpose

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BOROUGH COUNCIL
Banstead | Horley | Redhill | Reigate

OLIVER GRAY

Check them out before you call them out!

RLM
LOCKSMITHS

When you need a locksmith it is tempting to choose the first one you come across on Google. Unfortunately, this can sometimes be a costly mistake. There are many good, honest, decent locksmiths but there are also some rogue traders out there too.

How do you find a good local locksmith that you can trust to do a good job for a fair price?

Check out online reviews or get personal recommendations. This is a really good way of finding out how other customers rate the quality of their work. Find out if they are a member of Surrey County Council's traders4u scheme - Trading Standards approved. These locksmiths are vetted and approved. RLM Locksmiths are your local trusted locksmith service, Trading Standards approved and available 24 hours a day for when you need us the most.



traders4u.co.uk

Call us on:

07837 917621

www.rlmlocksmiths.co.uk



Mole Valley Life

“The service has enabled Mum to stay at home safely for as long as possible, giving her the best quality of life in her later years.”



Enabling Your Independence

- ✓ **Reassurance for you and your family**
- ✓ **24/7 support at the touch of a button**
- ✓ **Wellbeing calls and TrustID assistance bands**
- ✓ **Friendly, specialised team, based in Leatherhead**
- ✓ **NO hidden fees**

Mole Valley Life is here to give you and those you care for the reassurance and peace of mind needed to live safe and well at home for longer. Whether it be through the touch of a button on one of our lifeline alarms, or through one of our wellbeing calls, the Mole Valley Life team are here to support you 24 hours a day, 7 days a week. Mole Valley Life's services are available to residents of Mole Valley, Reigate & Banstead, Spelthorne and Tandridge.

molevalleylife.co.uk/independent

01372 204500 | mvlife@molevalley.gov.uk

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