

Borough news

Reigate & Banstead
BOROUGH COUNCIL
Banstead | Horley | Redhill | Reigate

Your magazine from Reigate & Banstead Borough Council

Our path to a greener future

Inside...

Your Council Tax

Making the
most of your
Council Tax

page 6



Sustainable change

How we're
helping the
environment

page 8



Healthy fun

Leisure
activities for
all

page 11



Help for business

Supporting a
healthy local
economy

page 14



Spring 2022



Let's Care Together

Discover the reassurance of exceptional dementia care

Our dedicated dementia team will really get to know your loved one, their personality, passions and stories. So we can support them to live an enjoyable, fulfilling life – while reassuring you that they couldn't be in better hands.

If you're looking for the highest quality dementia care for your loved one, let's get together and talk.

01737 747 097 Banstead, Surrey
hallmarkcarehomes.co.uk

Residential Care | Nursing Care | Dementia Care | Respite Care



Dear resident

After Covid-19 brought us another difficult winter, spring signifies an invigorating time in which we can look to the future and refocus on our key priorities.

One message that continues to gather momentum and urgency is the importance of preserving our environment.

Our main feature focuses on the work we are doing as a Council and with our partners to become a more sustainable borough, through investment in clean energy, coordinating the planting of new trees, and improving the provision for greener transport options (pages 8-9).

Another important issue reinforced by the pandemic is the need to stay healthy and active, which is why we continue to invest in our green spaces (page 13) and leisure opportunities, hosting a full programme of activities for residents of all ages (page 11).

Despite the challenges of the last two years, I'm pleased to reassure you that with some proactive adjustments to our latest budget, the Council remains in a strong financial position. I thank all residents who shared their views in our recent consultation.

You can find out more about how we make the most of the percentage of your Council Tax we receive in our feature (page 6).



From Cllr Mark Brunt, Leader of Reigate & Banstead Borough Council

@RBBCLLeader



Contents

- 4 News** – catch up on the latest updates from around the borough
- 6 Your Council Tax** – find out more about how we're putting your Council Tax to good use
- 7 Making a difference** – learn about the inspiring work the YMCA does to help children in the borough
- 8 Sustainable change** – read about our plans to protect the environment through green initiatives
- 10 Safety first** – find out how we work with the community and partners to help residents feel safe
- 11 Healthy fun** – learn about the leisure activities we have on offer for residents of all ages
- 12 No rubbish excuses** – find out how we're taking action to keep our borough clean
- 13 Space to enjoy** – see how we're investing in our borough's green spaces
- 14 A helping hand** – hear from some of the businesses we've been supporting through the pandemic

Apply, book and report it online

You can access many of our services online. Sign up for a My Reigate&Banstead account on our website to book activities, make payments and requests, and report issues. Click on 'Register' on the top right corner of our website at www.reigate-banstead.gov.uk.

No access to the internet? You can call us on **01737 276000** or write to: **Reigate & Banstead Borough Council, Town Hall, Castlefield Road, Reigate RH2 0SH**. If you have a hearing impairment, you can text us on **07834 626468**.

Advertising enquiries, please contact communications@reigate-banstead.gov.uk.

Advertisements do not imply endorsement by Reigate & Banstead Borough Council of any goods or services.

©Reigate & Banstead Borough Council.



If you or someone you know has a sight impairment, visit www.reigate-banstead.gov.uk/boroughnews to access an audio version of Borough News or a version of the magazine that is suitable for screen readers

If you need information in other formats, please contact our Customer Contact team on **01737 276000**.

news

Delivering change in Horley

Plans are being drawn up for public space improvements to Horley High Street and subway. The changes are to help the town better serve local people and boost the local economy in the face of changing shopping habits.

New seating, planting and signage would enhance the High Street's look and feel, along with improvements to safety and the environment for pedestrians and cyclists to encourage walking and cycling.

The subway will be refurbished to make it more accessible for pedestrians, cyclists and people with disabilities and to create a safer, well-lit and more welcoming space. The proposals will also improve the structure, built in 1905, and address drainage issues.

We are consulting on our ideas until 14 March, as well as asking people about their experiences and suggestions for the town. A further consultation on designs will take place in the coming months.



The projects are part of the 'Delivering Change in Horley Town Centre' programme, investing in the town centre to create more welcoming spaces, help the economy thrive and deliver more affordable homes. It is supported by Surrey County Council, Horley Town Council and Coast to Capital Local Enterprise Partnership.

To find out more, visit www.reigate-banstead.gov.uk/deliveringchange.

Stay up to date

A *My Reigate&Banstead* online account is a great way to book Council activities, make payments and report issues. You can also sign up to receive our monthly email *Borough e-news*, our digital counterpart to *Borough News*, direct to your inbox. Registering for a new account is easy - simply click 'My Reigate&Banstead account' at the top of our homepage at www.reigate-banstead.gov.uk.

We also post the latest Council updates and resident information on our social media channels, including Nextdoor. Search for 'Reigate & Banstead Borough Council' to follow us.



A space for hire

Did you know our community centres in Banstead, Horley and Woodhatch are available for hire? They each have a wide choice of bookable spaces for weddings and parties, as well as corporate meetings, training events and community activities.

To check availability and hire a space, please contact your local centre directly. To find out more information about each centre, visit: www.reigate-banstead.gov.uk/communitycentres.

You can also give your local centre a call:

- The Banstead Centre: **01737 361712**
- Horley Regent House: **01293 772240**
- The Woodhatch Centre: **01737 221030**.

Don't lose your voice!

Are you registered to vote? Borough councillor elections take place on Thursday, 5 May and you have until 14 April to register. It's quick and easy to register online at www.gov.uk/register-to-vote.

If you think you may be away on voting day, apply as soon as possible for a postal vote. Leaving it until the postal vote application deadline of 5pm on 19 April means you may not get your voting pack until up to three days before the election. For a proxy vote – when a friend or relative casts your vote for you – you must apply by 5pm on 26 April.

Visit www.reigate-banstead.gov.uk/vote to apply for a postal or proxy vote. If you don't have access to the internet, call us on **01737 276794**.



To ensure polling stations are safe places to vote; cleaning and personal protective equipment will be in place. Please also be considerate of others' personal space and bring your own pen or pencil if possible.

New cinema and bowling experience coming to Redhill

The Light Cinemas has confirmed plans to open in Redhill next spring as part of the Council's flagship development between Marketfield Way and the High Street. The deal will bring a new six-screen cinema showing a wide choice of films for up to 500 cinemagoers, a new nine-lane bowling alley and a diner and bar.

With a Tesco Express store also confirmed, half of the commercial floor space is now pre-let. Discussions are taking place with other businesses for the remaining space.

The ground floor, centred around an attractive 'galleria' pedestrian route, will have a range of places to eat and drink. On the first floor, more leisure and workspace uses are planned.



The development also has a fresh name and look - 'The Rise' - to reflect the positive change it represents for Redhill town centre. The Rise aims to give residents and workers new and exciting morning to night-time leisure choices, as well as attract more visitors to spend time in the town. It will also bring 150 new apartments and hundreds of jobs.

Delivering our priorities

Our five-year plan continues to shape our priorities as we move through 2022. Throughout this issue you will see badges highlighting where feature articles fit under the Reigate & Banstead 2025 plan's three key themes - People, Place and Organisation - so you are able to learn about the wide range of things we are doing to deliver its objectives.

Find out more at www.reigate-banstead.gov.uk/rbbc2025.

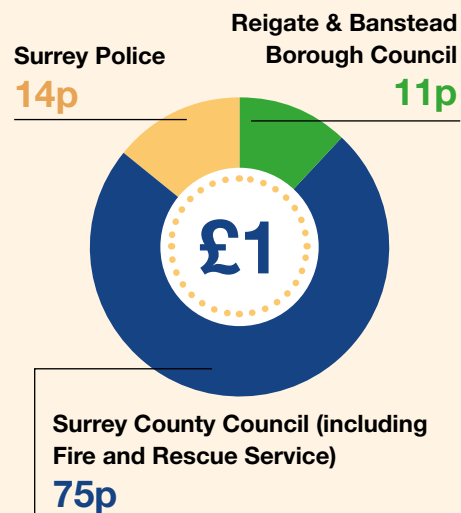


Continuing to provide value for money

Our share of your Council Tax helps us to deliver more than 50 different services to our 148,700 residents and 7,100 businesses.



Whilst we collect your Council Tax, for every pound you pay, only 11p goes to Reigate & Banstead Borough Council. This means that a typical Band D household pays **£242.46** a year for all the services that we provide - that's about **£4.66** a week and only 10p a week more than last year.



Each year, we set a new budget to make the most of our resources so we can continue to provide high-quality services and ensure the borough remains a great place to live and work.

We will continue to focus on delivering our five-year plan, expanding our environmental sustainability efforts, delivering affordable housing, assisting the most vulnerable in our communities and supporting the local economy.

The pandemic has hit everyone hard, including the Council, with a loss of income (particularly from our car parks) and increased costs for funding our services. We have also not received a Revenue Support Grant from the Government towards running our services since 2017.

Reigate & Banstead has a strong track record for responsibly managing its finances. So to address the gaps, we have increased some essential budgets and reduced others by lowering costs and some planned expenditure, and will look for new sources of income to help secure our long-term financial stability.

The Council remains in a strong financial position, putting us in a good place to manage current and future challenges.

Find out more

Visit: www.reigate-banstead.gov.uk/counciltax. Access your Council Tax bill online 24-7: www.reigate-banstead.gov.uk/CitizensAccess.

Some of the things we do each year for our 11 per cent share



'Anyone who hasn't given the sessions a try is missing out!'



One year ago, YMCA East Surrey was awarded a big grant from the National Lottery Community Fund to deliver crucial youth work.

The National Lottery Award will fund YMCA youth club sessions for young people every week for three years in Horley, Merstham, Redhill, Reigate and Tadworth. The funding also supports partner organisations such as the MYTI club in Tadworth and St Matthew's Church in Redhill to provide sessions – a truly partnership approach.

The successful funding bid of £435,737 evolved from a series of 'Get Connected' workshops run by the Council's Community Partnerships team. These brought together local organisations with an expertise in young people, including schools, colleges, voluntary organisations, police, housing and health providers and Surrey County Council.

YMCA has been further supported throughout the past year as a chosen charity of the Mayor of Reigate & Banstead, Cllr Jill Bray.

YMCA East Surrey Family Services and Youth Work Manager, Stuart Kingsley, says:

"With recent cuts to youth work nationally and the current COVID-19 crisis affecting their mental health, wellbeing and education, young people need access to support more than ever before. We are providing extensive youth activities across the borough, with the aim of transforming the lives of more than 1,000 young people in East Surrey who need it most."



Meet 12 year old Theo.

Theo has been attending the YMCA Youth Club in Merstham since the first lockdown in 2020.

"I wouldn't have nearly as much to do without the YMCA Youth Club," says Theo. "The Youth Workers are fun, and I think that anyone who hasn't given the sessions a try is really missing out!"

Theo spends much of his time as a young carer to his brother Toby, who has autism. When he began attending the YMCA Youth Club in Merstham, following lockdown, Theo was quiet and reserved.

Marlon Williams, YMCA East Surrey's Lead Youth Worker and Mentor, says:

"Theo's become a lot more confident over recent months. His social skills are improving, he will now give new things a try and he recently received a YMCA Youth Accreditation Award for the progress he has made in table tennis."

To find out more about YMCA East Surrey's projects and activities, please visit www.ymcaeast Surrey.org.uk or call **01737 779979**.

The Council supports a range of other initiatives with partner organisations to assist local young people, including:

- In Tadworth, we enable access to the leisure centre for those otherwise unable to do so.
- The Merstham Youth Forum empowers young people to have their say on matters that affect them.
- On the Cromwell Estate we are working with Redhill Football Club to provide opportunities to young people who don't already play in teams.

Stuart Kingsley, pictured left

Creating our greener future together



The Council is committed to making its own operations carbon neutral by 2030, but less than one per cent of the borough's emissions are within its direct control.

Achieving a carbon neutral Reigate & Banstead by 2050 will only be possible by working with our neighbouring authorities, local residents and businesses.

Here we look at some of the ways people are coming together in the borough to share ideas, support each other and make sure we don't leave anyone behind.

Saving money with greener heating

Around 40 per cent of UK carbon emissions come from households, and about a third of these emissions are caused by heating our homes. Thinking about how you heat yours can make a difference to the planet and to your energy bills.

Solar Together

Last year, we joined Surrey County Council's Solar Together scheme to offer residents the chance to join a group buying scheme for solar panels. We're now on track to see around 2,000 panels installed in 157 homes by the end of March 2022, with an estimated saving of 155 tonnes of carbon dioxide (CO2) equivalent in total.

David Kennedy, who recently had five solar panels installed at his property in Merstham, said "using Solar Together reduced the risks of sourcing and installing solar panels and resulted in a competitive price".



Green Jump Surrey

Run by the Action Surrey partnership of local authorities, Green Jump Surrey provides funding for eligible households to improve the energy efficiency of their hard-to-heat homes.

With £9.2 million from central Government's Green Homes Grant scheme plus £750,000 from Surrey County Council, the scheme has so far funded more than 100 improvements to over 75 homes in our borough.

Andre Bird from Horley is saving 4,957 kWh of energy and 2.4 tonnes of CO2 equivalent per year, thanks to loft and cavity wall insulation and a solar hot water system. He says: "The work undertaken has raised the energy efficiency rating of my property. Overall, I am very pleased with the whole process and the help given to me."

If you're interested in making your home more energy efficient look out for information about the Boiler Upgrade Scheme and other new grants coming soon on our website.

Call Action Surrey on **0800 783 2503** or visit **www.actionsurrey.org** for details about more ways you can save energy around the home.



Improving wellbeing with greener habitats

Trees are often called the lungs of the earth – taking in carbon and producing the oxygen we need to breathe. They also provide vital habitats for wildlife and natural flood risk management, as well as boost our physical and mental health.

We've been working with the Tree Council and local groups to increase tree cover in the borough.

Community tree planting network

Last summer we published a quick guide to community tree planting and held three workshops for interested groups to find out where to plant and how to care for the most suitable trees.

The network, which grew out of these workshops, has already helped get new trees in the ground at Merstham Cricket Club and is exploring seven new planting schemes for 2022.

You can find out more about community tree planting and join the network on our website.

Surrey is the most wooded county in England.

Just under **21%** of Surrey is made up of mixed deciduous, beech and yew woodland.

This type of native woodland absorbs around **70 tonnes** of CO2 per hectare.

Healthier, greener travel

Transport is estimated to produce more greenhouse gas emissions than any other sector in the UK, and it impacts air quality too. How we choose to travel can make a difference to the planet and improve our health.

For a 5km commute, you can save

855g of CO2 equivalent

each time you walk or cycle to work instead of driving alone in your car. These carbon savings quickly add up.



Local Cycling & Walking Infrastructure Plan

Working with Surrey County Council, we're introducing a ten-year plan to invest in improved spaces for sustainable and healthy travel.

As a first step, funding is being sought from the Department for Transport's Active Travel Fund for five new cycling routes and at least three new walking corridors that will make it safer and easier to make short trips on foot or by bike.

Local residents and businesses will be involved in the design of each route, with schemes being delivered once funding has been secured.

You can read the plan at **www.surreycc.gov.uk/roads-and-transport/cycling-and-walking/plans**.

Working with local businesses

This year the three shortlisted finalists for the Sustainable Business category in the Reigate & Banstead Business Awards were Connick Tree Care, Ora Hair and Crumbs Brewing, with the winner due to be announced on 22 March 2022.

Get involved

Take our survey today to tell us how sustainability fits in with your life. For the survey, as well as information and advice about a greener future – visit the sustainability pages of our website at:

reigate-banstead.gov.uk/sustainability

Helping you and your community feel safe



Our borough is a very safe place to live, work and visit. We work together across the Council and with our partners to help keep it that way.

We're also here to help with any concerns about anti-social behaviour (ASB) that potentially affect people's daily lives.

Anti-social behaviour is an umbrella term for many different issues that can have a damaging impact on individuals and communities. From littering and neighbour disputes to the effects of drug taking, there are many different ways to tackle anti-social behaviour.

We can help in many ways

Our teams provide a broad range of ASB support, including working with the Police and other agencies when necessary. You can find out more about our partnership and how we help keep everyone safe at www.reigate-banstead.gov.uk/communitysafetypartnership.

Different seasons can affect ASB. In spring and summer, bonfires can be an issue, so please consider your neighbours and remember that no fires or BBQs are allowed in our parks and green spaces.

Better weather can increase the impact of behaviour too. For example, our ASB officer receives more complaints about the smell of cannabis from other people's homes or gardens. Although it's not a big local problem, we can help deal with it, and instances are often one-offs or resolved quickly.

Reporting other behaviour, such as graffiti or fly-tipping, is managed by our Joint Enforcement Team. Things like excessive noise are investigated by our Environmental Protection Officer, who can use various powers to help deal with it. However, enforcement isn't always needed as mediation can often resolve many issues.

How to report anti-social behaviour

For information and reporting:

- www.reigate-banstead.gov.uk/asb
Or call **01737 276000**

There is also advice at:

- www.healthysurrey.org.uk/community-safety/asb

If reported behaviour continues, a community trigger may help, which enables ASB victims to request a review of their complaints. If the request meets specific criteria requirements, the case is reviewed jointly by agencies to look for a possible solution.

If you think it's criminal behaviour, contact Surrey Police on 101 or in an emergency call 999.

Exciting ways to enjoy your leisure time



Whether you love sports, walking or watching the latest blockbuster, our extensive leisure, health and wellbeing programme provides for all ages and abilities. Visit: www.reigate-banstead.gov.uk/leisure

R&Be Active

Our scheme encourages children to stay healthy, improve their self-confidence and develop valuable social skills.



Play Rangers - free community play sessions for 5-12 year olds

Children can choose from a wide range of activities and equipment - in supervised sessions in our parks and open spaces - with options including cricket, relay races, football and crafts.

Free or low-cost school holiday activities

These sessions offer a wide range of things to enjoy, from trampolining, skateboarding and riding scooters to den building and Lego.



To see programme timetables and sign up for email updates, visit: www.reigate-banstead.gov.uk/randbeactive.

Fun Run and Sports Festival Sunday 1 May

The Sports Festival, in partnership with YMCA East Surrey, gives you the chance to come along to Priory Park, meet your local sports clubs and have a go at a variety of sports, from golf to windsurfing and everything in between.

The 5 mile and 1 mile Fun Run takes place on the same day, with registrations at: www.ymcaeast Surrey.org.uk/get-involved/challenge-events/fun-run.

Leisure centres

Our three leisure centres offer well-equipped gyms, swimming pools, various sports courts and a range of classes, providing opportunities for a variety of solo or team activities.

For details visit: www.better.org.uk/leisure-centre/reigate-and-banstead

Or call:

- **Donyngs Leisure Centre, Redhill:** 01737 764732
- **Horley Leisure Centre:** 01293 784075
- **Tadworth Leisure and Community Centre:** 01737 361933.

The Harlequin Theatre & Cinema - entertainment for everyone

Offering a broad range of live shows, music and comedy events, there are also plenty of films and event cinema screenings to choose from in the cosy Waller Studio. The Harlequin Café offers fresh food made to order at excellent value for money.

Visit www.harlequintheatre.co.uk or call 01737 276500.

Community centres - friendly places for all ages

As well as a sociable chat over coffee or lunch, our community centres offer a variety of activities, classes and events - including for children under five. From art classes to yoga, bingo to table tennis, you're sure to find something to enjoy.

Discover what's on at www.reigate-banstead.gov.uk/communitycentres.

Or call to book a class or hire one of our flexible spaces for an event, course or party:

- **The Banstead Centre:** 01737 361712
- **Horley Regent House:** 01293 772240
- **The Woodhatch Centre:** 01737 221030.

Don't trash our borough!

During the first year of the pandemic we saw a huge increase in the amount of fly tipped rubbish in the borough, particularly at our recycling sites.

Complaints about littering in our parks and town centres also increased, at the same time as more of us were trying to enjoy our precious open spaces.

In response, the Council launched its 'No Rubbish Excuses' anti-littering campaign to encourage everyone to get rid of their waste responsibly and stepped up its enforcement action to catch anyone who doesn't.

Between April and December last year, the Council issued 77 fixed penalty notices (FPNs) – there were 42 £400 FPNs issued for fly tipping and 35 £80 FPNs issued for littering.

Anyone hiring a waste carrier to clear their rubbish for them should remember to check they have a valid waste carriers licence issued by the Environment Agency. One local resident received a £300 FPN for failing to produce a waste transfer note, when the household waste they had entrusted to a waste disposal company was found fly tipped in the borough.

Residents should also remember that dumping non-recyclable items at the Council's recycling sites is fly tipping and is illegal.



Tips for getting rid of waste responsibly

- ✓ Check whether a waste collector is properly licensed by visiting www.gov.uk/find-registered-waste-carrier or calling 03708 506 506
- ✓ Check for your local recycling site or community recycling centre on our website at www.reigate-banstead.gov.uk/recycling
- ✓ Book a low-cost bulky waste collection on our website.



Litter heroes

While some people wrongly think leaving their cans, boxes, bottles and crisp packets doesn't matter, local litter heroes have joined together to clear them up. We want to thank all the litter pickers who have helped us to keep the borough litter free. And a special congratulations to members of the Tadworth, Kingswood, Lower Kingswood, Walton & Burgh Heath Litter Pickers, who were recently crowned national #LitterHeroes at the prestigious Keep Britain Tidy Awards!

Investing in our green spaces to meet community needs

We continue to invest in our green spaces to make sure they meet the needs of our local communities. Here we cover two projects we are proud of.

New pump track in South Park

A brand-new track is now open for thrill-seekers to visit in South Park, Reigate. Designed to build momentum and speed, a pump track is an exhilarating course of twists, turns, and bumps to challenge bike riders and skateboarders alike.

So, whether you're a mountain biker, BMX rider, or skater... the new site can be used by all sorts of people-powered wheels and is inclusive for people of all skills and abilities.

This new facility was funded thanks to two £20,000 grants. One is from the Council's own Community Infrastructure Levy fund (from developer contributions), while the other was secured from the Places to Ride fund, delivered in partnership with the Department for Digital, Sport, Media & Culture, British Cycling and Sport England.

Remember to wear your protective equipment when using the track and be considerate of other riders at all times. Do send us pictures from your visit on social media. We're @ReigateBanstead on Facebook, Instagram and Twitter.



Coming up...

As part of our ongoing investment into the borough's parks and open spaces, we'll be updating two more sites this year too.



Merstham Rec revamp – a park for the whole community

The £1.5 million refurbishment to improve Merstham Recreation Ground is a step closer with the planning application submitted recently. It's hoped that work can start in late summer.

The designs were developed with input from residents, sports organisations and local groups at various stages to make sure they meet community needs.

A new pavilion with a café kiosk, toilets and changing rooms, a fun and challenging play area for children of all ages and abilities, an exciting parkour course, an outdoor gym and a new network of paths to improve accessibility are all part of the plans. A picnic area, community garden, orchard, new trees and landscaping will provide a 'green heart'.

The new play area will feature a variety of equipment, natural elements and sensory opportunities that are inclusive and accessible for all. We also aim to achieve PIPA (Plan Inclusive Play Areas) Accreditation.

The proposed pavilion will include solar panels and a green roof promoting the sustainability agenda.

Read more about the plans at www.reigate-banstead.gov.uk/mersthamrec.

A helping hand for business

Our support for local business through the pandemic and beyond.

Local businesses have been a lifeline for many of us since the pandemic started and it is vital we all support them where we can to promote a healthy local business community.

With financial support like the Business Growth Grant and Business Support Grant available, we have assisted local businesses in accessing tens of thousands of pounds through Council funding and Government grants, helping them endure lockdowns and restrictions to build themselves up for a brighter future.

We asked some local entrepreneurs how additional funding has helped them:



"I am over the moon with my new van thanks to a Business Growth Grant from the Council! This will allow us to travel to our Boogie Monsters gigs and parties far more easily, as well as growing the business to include a party band for adults." **Kelly (Owner, Boogie Monsters)**

"Having started my business in 2019, just before the pandemic, it has been a very challenging two years. I feel very grateful to have a business in a good location on the high street, but being forced to close for many months was very difficult. I am so grateful to the Council for the ongoing support they have given my business." **Daisy (Owner, Allure Brows)**



"The support from the Council with the monthly learning lunches and the Business Growth Grant has made such a difference. Being part of the local business community has been truly valuable and the award of the Business Growth Grant has allowed us to accelerate our growth and range of services on offer." **Dan (Director of Business Operations, RLM Locksmiths)**



Looking for work?

With employers looking for staff and many residents looking for a job or a career change, Reigate & Banstead Works highlights employers and opportunities to help you search for local jobs.

For younger residents, the Start Reigate & Banstead website helps students through the process of finding their first job locally. The East Surrey Youth Hub is also available to provide young people with access to a wide range of coaching, mentoring and soft skills development, tailored to meet their career aspirations.

Reigate & Banstead Works: www.rb-works.co.uk

Start Reigate & Banstead: rb.startprofile.com

East Surrey Youth Hub, email: youth.hub@reigate-banstead.gov.uk.

YOUTH Hub!
Let's get you on the career ladder

Reigate & Banstead Works

Stay in the loop

We have recently launched new business channels on Twitter and Instagram. If you're a local business, make sure you follow for all the latest business news, information and support.

@RBBCbusiness

For further support, visit
www.reigate-banstead.gov.uk/business.



Mole Valley Life

"The service has enabled Mum to stay at home safely for as long as possible, giving her the best quality of life in her later years."



Enabling Your Independence

- ✓ **Reassurance for you and your family**
- ✓ **24/7 support at the touch of a button**
- ✓ **Wellbeing calls and TrustID assistance bands**
- ✓ **Friendly, specialised team, based in Leatherhead**
- ✓ **NO hidden fees**

Mole Valley Life is here to give you and those you care for the reassurance and peace of mind needed to live safe and well at home for longer. Whether it be through the touch of a button on one of our lifeline alarms, or through one of our wellbeing calls, the Mole Valley Life team are here to support you 24 hours a day, 7 days a week, 365 days of the year. Mole Valley Life's services are available to residents of Mole Valley, Reigate & Banstead, and Tandridge.

molevalleylife.co.uk/independent
01372 204500 | mvlife@molevalley.gov.uk

Brought to you by:



In association with:



Quality Standards Framework
Accredited Organisation

Signature

AT ROSEBERY MANOR, EPSOM



ASSISTED LIVING | NURSING | DEMENTIA CARE | RESPITE

Make our home your home in 2022

Studios and one bedroom apartments with en suite wet rooms and kitchenettes

Signature at Rosebery Manor provides exceptional care by compassionate people for both individuals and couples. We have spacious and friendly communal areas and apartments that are typically twice the size of the market average. Amenities include cinema, landscaped gardens, spa bathrooms, hair salon, therapy room, lounges, dedicated activities room and a choice of formal and informal dining in the restaurant, bistro and café.

"I can't praise the team at Rosebery highly enough. Nothing is too much trouble for the team, and I can see the genuinely warm relationship my Mum has with everyone. It is such a relief to know that she is happy, safe and stimulated every single day. Thank you to everyone at Rosebery!"

Review from Simon V, Son of resident (carehome.co.uk)



To find out more about how Signature at Rosebery Manor can provide total peace of mind for you and your loved ones, please contact our Client Liaison Managers Debbie, Sonia or Mark today.

01372 540239 | enquiries.rosebery@signaturesl.co.uk | signature-care-homes.co.uk