

# Appendix 2 Surveys





#### **Open Space Assessment Consultation**

The council would like to know you and your household's views on the open space, sport and recreation facilities within Reigate & Banstead Borough Council. Please tick the boxes that best represent you and your household's opinions.

Q1	Postcode			

#### 1.0 Your views on open space in the Borough

Q2	How <u>important</u> are each of the following types of open space to you and your household? (for each type please select only one option)								
	, , , , , , , , ,	Very Important	Important	Not very Important	Not important				
	Public parks and gardens	<b>9</b> )	<b>9</b> )	<b>9</b> )	<b>9</b> )				
	Natural and semi-natural greenspaces, including urban woodland	9	•	9	9				
	Green corridors (e.g. footpaths, cyclepaths and bridleways)	9	9	9	9				
	Outdoor sports facilities (e.g. pitches, bowling greens, tennis courts)	9	•	9	•				
	Amenity greenspace (e.g. village greens, grassed areas in housing estates)	9	•	9	9				
	Provision for young people and children (e.g. playgrounds and skateparks)	9	•	9	9				
	Allotments, community gardens and urban farms	•	9	9)	•				
	Cemeteries and churchyards	9	<u></u>	9	9				
	Civic spaces (e.g. town squares and other paved spaces)	<b>9</b>	<b>9</b> )	9)	9)				

23	How would you and your househol near you in the Reigate and Banste option)					
		Very good	Good	Average	Poor	Very Poor
	Public parks and gardens	<b>9</b>	<b>D</b>	<b>9</b>	<b>)</b>	<u></u>
	Natural and semi-natural greenspaces, including urban woodland	9	•	9	•	9
	Green corridors (e.g. footpaths, cyclepaths and bridleways)	9	9	9	•	9
	Outdoor sports facilities (e.g. pitches, bowling greens, tennis courts)	9	•	9	•	9
	Amenity greenspace (e.g. village greens, grassed areas in housing estates)	9	•	•	•	9
	Provision for young people and children (e.g. playgrounds and skateparks)	9	9	9	•	9
	Allotments, community gardens and urban farms	9	9	9	•	9
	Cemeteries and churchyards	<b>9</b> )	<u>.</u> )	<b>9</b> )	<u>•</u> )	<b>9</b> )
	Civic spaces (e.g. town squares and other paved spaces)	9	9	9	9	9

Q4	Do you and your household think there is <u>too much, or too little</u> provision of each of the following types of spaces in the Reigate and Banstead Borough Council area? (for each type please select only one option)						
		Too much	About right	Too little	Unsure		
	Public Parks and gardens	9	9	9	9		
	Natural and semi-natural greenspaces, including urban woodland	•	9)	9	•		
	Green corridors (e.g. footpaths, cyclepaths and bridleways)	9	9	9	•		
	Outdoor sports facilities (e.g. pitches, bowling greens, tennis courts)	9	<b>9</b> )	9	•		
	Amenity greenspace (e.g. village greens, grassed areas in housing estates)	9	9	9	•		
	Provision for young people and children (e.g. playgrounds and skateparks)	<b>9</b>	<b>9</b> )	9	•		
	Allotments, community gardens and urban farms	9	<b>9</b> )	9	•		
	Cemeteries and churchyards	<b>9</b>	<b>9</b> )	9	<b>9</b>		
	Civic spaces (e.g. town squares and other paved spaces)	•	9)	•	•		

Q5	How do you and your household normally <u>travel</u> to each type of open space in the Reigate and Banstead Borough Council area? (please select one method for each option)							
		Bus/Train	Car	Cycle	Walk	Other		
	Public parks and gardens	<b>9</b>	<u></u>	<b>9</b>	<b>.</b>	<b>9</b>		
	Natural and semi-natural greenspaces, including urban woodland	9	9	9	9	•		
	Green corridors (e.g. footpaths, cyclepaths and bridleways)	<b>9</b>	9	9	9	9		
	Outdoor sports facilities (e.g. pitches, bowling greens, tennis courts)	9	9	9	9	9		
	Amenity greenspace (e.g. village greens, grassed areas in housing estates)	9	9	9	9	9		
	Provision for young people and children (e.g. playgrounds and skateparks)	9	9	9	9	9		
	Allotments, community gardens and urban farms	9	9	9	9	9		
	Cemeteries and churchyards	9	9	<b>9</b> )	9	<b>9</b>		
	Civic spaces (e.g. town squares and other paved spaces)	<b>9</b>	9	9	9	9		

Q6	How long do you think you and yo space, using the transport method						
		0-4 mins	5-9 mins	10-14 mins	15-19 mins	20-30 mins	Over 30 mins
	Public parks and open spaces	()	()	()	()	()	()
		-	-	-	-	-	-
	Natural and semi-natural greenspaces, including urban woodland	9	9	9	9	9	9
	Green corridors (e.g. footpaths, cyclepaths and bridleways)	9	•	9	<b>9</b>	•	9
	Outdoor sports facilities (e.g. pitches, bowling greens, tennis courts)	9	9	9	<b>9</b>	•	9
	Amenity greenspace (e.g. village greens, grassed areas in housing estates)		9	•	<b>9</b>	•	9
	Provision for young people and children (e.g. playgrounds and skateparks)	9	9	•	<b>9</b>		9
	Allotments, community gardens and urban farms	9	9	•	<b>9</b>	•	9
	Cemeteries and churchyards	9	9	9	9	9	9
	Civic spaces (e.g. town squares and other paved spaces)	9	•	9	9	9)	9

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Q7 <u>How often</u> have you and your household used each of the following types of of 12 months within the Reigate and Banstead Borough Council area?						in the last
	•	Daily	Weekly	Monthly	Occasionally	Don't use
	Public parks and gardens	<u>_</u> )	<b>9</b>	<b>9</b> )	9	<u></u>
	Natural and semi-natural greenspaces, including urban woodland	<b>9</b> )	9	9	9	9
	Green corridors (e.g. footpaths, cyclepaths and bridleways)	<b>9</b> )	9	9	9	<b>9</b>
	Outdoor sports facilities (e.g. pitches, bowling greens, tennis courts)	<b>9</b> )	9	9	9	•
	Amenity greenspace (e.g. village greens, grassed areas in housing estates)	<b>9</b> )	9	9	9	9
	Provision for young people and children (e.g. playgrounds and skateparks)	<b>9</b>	9	9	9	<b>9</b>
	Allotments, community gardens and urban farms	<b>9</b> )	9	9	9	<b>9</b>
	Cemeteries and churchyards	<b>9</b> )	9	9	9	9
	Civic spaces (e.g. town squares and other paved spaces)	9)	9	9	9	9
Q8	What are you and your household's	main roac	one for using	non chaosc	near to where y	ou livo?
Qo	(please tick all boxes applicable)	illalli <u>reas</u>	ons for using t	pen spaces	near to where	you live:
	To walk the dog	To picnic/	'eat	_ то	see events enter	tainment 🗀
	For a kick about or informal play	To play sp courts/pite			meet friends	
	Shortcut/easiest route	To cycle o	or horseride		use children's pla uipment	''
	For fresh air	To sit, rela	ax or read	Ed	lucational reasons	· _
	To walk	To look at	t floral displays	Fa	mily outing	
	To take exercise	To observ	ve wildlife	То	look at the view	
	Other reasons why you and your ho open spaces near to where you live					
Q9	Milest are you and your householdies	main rese	ana far nat vai		and many to wh	
QJ	What are you and your household's live? (please tick all the boxes which			ng open spa	ces near to win	ere you
	Lack of time	Too far fro	om home		blic transport not	
	Close to busy road/railway	Feels uns	afe		ailable/difficult rou her (please provid	
	Public transport costs	Lack of a	ccess/parking		tails)	
	Unsuitable facilities	Poor qual	lity		e open space out rough (please pro	
	Lack of interest	Inconveni transport			tails)	
	Other reasons why you and your ho use open spaces near to where you		not			
Q10	When you visit these open spaces,	who are vo	urusually with	? (for each t	vne nlease tick	one ontion
Q10	only)	willo are yo	a asually with	: (IOI eacil t	ype piedse tick	one option
	On own or with adult friends or famil	ly members			minding or with gi	roups of
	As a family group(s) including childre	en		n and parents club or society		

# 2.0 Type of open space you use most frequently

Q11	Which type of open space do y		ousehold use m	ost frequently in	the Reigate and
	Banstead Borough Council are Public parks and gardens	ea?	Provision	on for children and y	rouna neonle
	Natural and semi-natural gree	n enacoe		nygrounds, skate pa	
	including urban woodland	п орасео,		ents, community gar	dens and educational
	Green corridors (e.g. footpath bridleways)	s, cycleways,	farms Cemete	eries and churchyard	ds 🔲
	Outdoor sports facilities (e.g. ) greens, tennis courts)		Civic Sp paved a	paces (e.g. town sq areas)	uares and other
	Amenity greenspace (e.g.villa grassed areas in housing esta				
Q12	If you and your household we indicated in Q11), what would boxes only)				
	Well maintained grass		onservation and		security (e.g.
	Clean/litter free	wildlife	to encourage		/CCTV) equipment
	Flowers, trees, shrubs or		rface, good		of facilities
	hedges Pond, lake or water features	drainage Dog wall	king facilities (e.g		s for young people
	Art/sculpture		dog waste)		inment facilities and
	Information boards and	Dog free Toilets	areas	events	ng facilities
	leaflets Good access to the site	Cafe		Shelter	
	Good access within the site	Seating		Parking	
	Clear footpaths, bridleways,	Picnic ar	nae		inks from towns to
	cyclepaths	Litter bin		open s	
	Safe playing surface	Pleasant		Other	
			pe/landscape		
	If there are other facilities you in your top 5, please specify t		ude		
Q13	What time of day do you gener		oen space? (plea to 1.00pm		t apply) to 7.00pm
	Before 9.00am				
	Berore 9.00am	1.U1pm	to 4.00pm	after 7p	<u> </u>
Q14	At the time you generally use t	he open space About ric		(please select on	
	,	710001115		100 qui	
2 0 Th	o onon chaco cito w	NI IICO MA	act frague	nthe	
3.0 111	e open space site yo	ou use mo	ost freque	nuy	
Q15	Which open space in Reigate a	and Banstead B	orough Counci	l area do you and	your household use
	most frequently?				

	Very Satisfied	Satisfied	Unsatisfied	Very unsatisfied	N appli
Main entrance	<b>9</b> )	9)	<b>9</b> )	9	(
Boundaries (e.g. hedges, gates)	9	9	<b>9</b>	9	
Cleanliness	<b>9</b>	<u></u>	<b>)</b>	9	9
Roads, paths, cycleways and access to the site	•	•	•	•	9
Paths, cycleways within the site	9	9	9	<b>9</b>	(
Planted areas (e.g. trees, shrubs and floral areas)	9	9	9	9	9
Grass areas	9	9	•	9	9
Provision for bins for litter	9	9)	9	9	9
Provision of bins for dog waste	<b>9</b>	9	9	9	9
Seats/benches	9	9)	9	9	
Toilets	9	9	•	9	
Parking	9	9)	9	9	9
Lighting	<b>9</b>	9	9	9	(
Information/notice boards	9	9)	9	9	
Events programme	9	9	•	9	
Pitches	9	9)	9	9	9
Level surface/drainage	9	9)	9	9	
Hard court areas	<b>9</b>	9	•	9	
Changing facilities	9	9)	9	9	
Youth provision	9	9)	9	9	
Play equipment provision	9)	9)	9)	<b>9</b>	9
Townscape/Landscape	9	9	9	9	
Wildlife value	9	9	<b>9</b>	<b>9</b>	

Q17		How satisfied are you with the following accessibility factors for the site you and your household use most frequently? (for each factor please select one option only)								
		Very satisfied	Satisfied	Unsatisfied	Very unsatisfied	Not applicable				
	Easy to find site entrance	9	9	9	<u></u> )	9				
	Opening times	<b>9</b>	<u></u>	<b>9</b> )	9	9				
	Easy to get there by walking	<b>9</b> )	9	<b>.</b>	<b>9</b> )	9				
	Easy to get there with wheelchairs/pushchairs	9)	•	•	9	•				
	Easy to get there by public transport	<b>9</b> )	9	9)	9	9				
	Easy to get there by cycleways	<b>9</b> )	9	9)	9	9				
	Safe route to get to and from the site	<b>9</b> )	9	9)	9	9				
	Pleasant route to the site	<b>9</b> )	9	<b>.</b>	<b>9</b> )	9				
	If you and your household are 'u unsatisfied' with any factor pleas		′							

Q18	Are any of the following <u>problems</u> at the site you and your household use most frequently?							
		Significant problem	Minor problem	No Problem				
	Vandalism and graffiti	9	9	9				
	Litter problems	<b>9</b>	<b>9</b>	<b>D</b>				
	Anti- social behaviour	<b>9</b> )	<b>9</b> )	<b>9</b> )				
	Dog fouling	<b>9</b> )	<b>9</b> )	<b>9</b> )				
	Noise	<b>9</b>	9	9				
	Quality or condition of site fencing/site entrance	•	•	•				
	Smells	<b>9</b>	9	<u></u>				
	Other problems? Please indicate	what they are						
Q19	Which of the following would mak frequently? (please tick all boxes to CCTV  Adequate lighting  Clear safe route to open space  Adequate parking  Other factors which make you fee	that are appropriate) Staff on site Boundaries (e.g. gate/hedges) Landscaping (open as of the open space)	Reputat area/spa Other us	ion of the ace				
Q20	Is there an alternative open space household do not use?	site of the same type r	nearer to your home th	nat you and your				
	Yes (please answer Q21)	No	(please go to Q22)					
Q21	Please state the name of the site y	ou do not use and the	reason you do not us	e it:				

4.0 Indoor Sport and Recreation Facilities

Q22	How often have you and your ho facilities in the last 12 months in one option for each type only)						
		More than once a week	Once a week	Once every two weeks	Once a month	Less than once a month	Not at all
	Village hall	9	9	9	9	9	9
	School hall	9	<b>9</b>	9	9	9	9
	School sports hall	9	9	9	9	9	9
	Donyngs Leisure centre	9	9	9	9	9	9
	Banstead Sports Centre	9		<u></u>	9	9	9
	Horley Anderson Centre	<u></u>	<u></u>	9	9	<b>.</b>	9
	Health and fitness club/centre	9	9	9	9	9	9
	Indoor swimming pool	9	9	9	9	9	9
	Other (please provide details below)	9	9	9	9	9	9
	What is the name of the 'other' i household use?	facility you and	your				
Q23	If you use Donyngs, Horley Ande Borough, please indicate what ac					tre outside t	the
Note: if				5 - 1141 - 1-	D-:	I.Dtt	
	you and your household never use any i nal question, Q32	indoor sport a	na recreatio	on facilities in	Reigate and	Banstead p	lease go
Q24	Do you and your household thinl types of indoor sport and recreat Council area? (for each type, ple	tion facilities	near you i	n the Reigat			
		Too much	1 A	bout right	Too little		Unsure

Q24	types of indoor sport and recreation	Do you and your household think there is too much or too little provision of each of the following types of indoor sport and recreation facilities near you in the Reigate and Banstead Borough Council area? (for each type, please select only one option)							
		Too much	About right	Too little	Unsure				
	Leisure centre/sports centre	<b>9</b> )	9	<b>9</b>	<b>9</b> )				
	Village hall or community centre	<b>9</b> )	9	9	<b>9</b>				
	School halls available to the public	<b>9</b>	9	9	<b>9</b>				
	School sports halls available to the public	<b>9</b> )	9	9	9				
	Health and fitness club/centre	<b>9</b> )	9	9	<b>)</b>				
	Indoor swimming pool	<b>9</b> )	9	9	<b>9</b>				
	Other (please provide details below)	<b>9</b>	9	9	<b>9</b>				
	If other, please indicate what type your household use:	of facility you and							

Q25	How do you and your househol recreation facilities in Reigate a only for each type)						
		Bus / Train	Car	Walk	Cycle	Other	Not applicable
	Village hall	9	9)	<b>9</b> )	9	9)	9
	Sports hall	9)	9	<b>9</b> )	9	9	<b>9</b>
	School sports hall	9	9	<b>9</b> )	9	<b>9</b> )	<b>9</b> )
	Donyngs Leisure Centre	9	9	<b>9</b>	9	<b>9</b>	<b>9</b>
	Horley Anderson Sports Centre	9	9	<b>9</b>	9	<b>9</b>	<b>9</b>
	Banstead Sports Centre	9	9	<b>9</b>	9	<b>9</b>	<b>9</b>
	Health and fitness club/centre	<b>()</b>	<b>9</b> )	<b>9</b>	<b>9</b>	<b>9</b>	<b>9</b>
	Indoor swimming pool	<b>9</b> )	<b>9</b>	<b>9</b>	9	<b>9</b>	<b>9</b>
	Other (please provide details below)	9)	9)	<b>9</b>	9	<b>9</b> )	<b>9</b>
	if 'other' please provide details how you travel to the indoor fa		ty and				
Q26	How long do you think you and types of indoor sports and recr please tick one option only)						
		0-4 mins	5-9 mins	10-14 mins	15-19 mins	20 -30 mins	more than 30 mins
	Village hall, community centre	<u>()</u>	)-9 IIIII13	9	()	<u>)</u>	9
	School hall	9	9	9	9	9	<b>9</b> )
	School sports hall	9)	9)	•	•	9)	9
	Leisure centre/ Sports centre	9	9	9	9	9	<b>9</b> )
	Health and fitness club/centre	9	9	<u></u>	9	9	<b>9</b> )
	Indoor swimming pool	<b>9</b> )	<b>9</b> )	<b>9</b> )	•	<b>9</b> )	<b>9</b>
	Other (please provide details below)	<b>9</b> )	<b>9</b> )	<u></u>	•	<b>9</b> )	<b>9</b> )
	Please indicate what facility yo	ur household u	se				
27	What time of day do you genera apply)?	lly use indoo	or sports an	d recreation	on provisio	n (please s	elect all that
	No particular time	9.00am	to 1.00pm		4.01pr	n-7.00pm	
	before 9.00am	1.01pm	to 4.00pm		After 7	'pm	
28	At the time you generally use in  Too busy			on provisio			9)
29	Please state the name of the ind most frequently in the Reigate a					your hous	sehold visit

Q30	and your household visit most frequently (for each aspect please tick one option only)					
		Very satisfied	Satisfied	Unsatisfied	Very Unsatisfied	Not applicable
	Range of sporting/recreational facilities	9	<b>9</b> )	<b>9</b> )	<b>9</b> )	9
	Quality of facilities	9	9)	<b>9</b> )	<u></u>	9)
	Cleanliness	<b>9</b>	9	<b>9</b> )	<u></u>	9
	Maintenance	9	•	<b>9</b> )	<u>)</u>	9
	Health and safety	<b>9</b>	9	<b>9</b> )	<u></u>	9
	Appearance of facilities	<b>9</b> )	9	<b>9</b> )	<b>9</b> )	9)
	Changing facilities	<b>9</b>	9)	9	<u></u>	<b>9</b> )
	Staffing and supervision	9	9	<b>9</b> )	<b>)</b>	•
	Customer care	<b>9</b>	9	<b>.</b>	<u> </u>	9
	Programme of activities	•)	•)	•)	_ ()	•)
	Range of on site activities (cafe, creche etc)	•	9	9	•	9)
	Security	<b>9</b>	<b>9</b>	<b>9</b> )	9	9
	Parking	<b>9</b> )	9	<b>9</b> )	9	9
	Overall	<b>9</b>	<b>.</b>	<b>9</b> )	9	<b>9</b> )
	unsatisfied' with any aspect pleas	e state why				
Q31	How satisfied, are you and your ho facility that you and your househo option)	ousehold with old visit most f	accessibilit requently? (	y of the indoor for each factor	sport and red please tick o	creation nly one
		Very satisfied	Satisfied	Unsatisfied	Very unsatisfied	Not applicable
	Opening times	O)	O	O	()	C)
	Ease of booking	•)	•)	•)	0)	•)
	Pricing	•)	•)	•)	0)	•)
	-	•	0)	•	0)	0
	Easy to walk there Easy to get there with wheelchairs/pushchairs	•	9	•	9	•
	Easy to use public transport to get there	<b>9</b>	<b>9</b> )	<b>9</b> )	<b>9</b> )	9
	Easy to use cycleways to get there	<b>9</b>	<b>9</b>	<b>9</b>	<b>)</b>	9
	If you and your household are 'un unsatisfied' with any aspect pleas					
Q32	Please provide any other commer	ate that you w	ould like to r	make regardin	n the onen sn	ace and
QUZ	sport and recreation facilities in R	leigate and Ba	nstead Boro	ough Council .	y the open sp	ace and

# 5.0 Details about you and your household

This section is to check that we have the views of a wide range of residents, you do not have to fill it in. All answers in this section will remain confidential and will only be used for analysis within the survey. Please provide details for you and any members of your household for whom you have responded.

Q33	Age						
		0-15	16-24	25-44	45-64	65-74	75+
	Person 1	<b>9</b>	9	9	9	<b>9</b>	<b>9</b>
	Person 2	<b>9</b> )	9	9	9	9	9
	Person 3	9		<u></u>		9	<b>9</b>
	Person 4	9	<u></u>	<u></u>	<u></u>	<b>9</b>	
	Person 5	9		<b>9</b>		9	<b>9</b>
	Person 6	9		<u></u>	<b>9</b>	<b>9</b>	9

Q34 Gender		
	Male	Female
Person 1	9	<b>9</b>
Person 2	9	9
Person 3	9	9
Person 4	9	9
Person 5	9	9
Person 6	<b>9</b>	9

Q35	What is your ethnic White - British White - Irish White - Gypsy White - Irish traveller	Asian/Asian British Chinese Asian/Asian British Bangladesh Asian/Asian British Indian	•	Asian/Asian British Pakistani Black/Black British Caribbean Black/Black British African	•	Mixed Race - White/Black African Mixed Race - White/Black Caribbean Mixed Race - White/Asian	9
	Any other backgr	round, please write in					

Q36	Do you and your household None Learning Difficulties Blind or partially sighted	have a	disability? (please select a Deaf Wheelchair or mobility issues Mental health difficulties	all that a	pply) Disability, special need or medical condition not listed above.
Q37	Which of these activities bes Working (full or part time) Wholly retired from work	t descri	bes what you are doing at Unemployed and available for work Permanently sick/disabled	t present	t? Looking after children/home Studying



### **Sports Clubs and Organisations Survey**

The Council would like to know some details and opinions of your club or organisation on sport and recreation facilities within the Reigate & Banstead area. Please read each question carefully before filling in the answer which best represents your clubs view or experiences.

Gen	eral Information		
Q1	Name of your club/organisation:		
Q2	Contact name for your club/organisation:		
Q3	Contact address for your club/organisation:		
Q4	Which of the following activities does your club/	levus nication participate in	22 (please tick all those
Q4	that are applicable)		
	Badminton Cycling	Cricket	Tennis Swimming S
	Cycling	Rugby   Bowls	Swimming Other
	Football	Squash [	
	Hockey —	Netball	
	If you ticked other, please state which activities your club/organisation undertake:		
Q5	How many members do you have? (approx)		П
	Adult Male		_
	Adult Female		
	Junior Male		
	Junior Female		
Q6	In which towns/villages do most of your membe	rs live?	

Q7	How often does your club/organisa  More than twice a week	ntion play/practi	ice? (please		tion only) ce a month	
	Twice a week	Once a fortnig	ght	Sea	asonally	
	If your club/organisation's activity is please indicate when the season s and how often you play/practice du	tarts and ends				
Q8	What time of day does your club go that apply)				ision (please	
		9.00am to 1.00pm	1.00pm - 4.00pm	4.00pm- 7.00pm	After 7pm	no particular time
	Monday	<b>9</b>		<u></u>	<b>)</b>	9
	Tuesday	9	<b>9</b>	9	9	9
	Wednesday	9	9	9	9	9
	Thursday	<b>9</b>	9	9	9	9
	Friday	<b>9</b>	9	9	9	9
	Saturday	9	<b>()</b>	<u></u>	<b>9</b>	9
	Sunday	9	9	9	9	9
Q9	At the times selected above, how d	lo you generally	y find the sp	oorts and rec	reation provis	sion?
	About right					<u>_</u> )
	Very quiet					<u>_</u> )
Q10	Are there ENOUGH suitable facilitie Banstead area?	es for your club	o/organisati	on to use wit	hin the Reiga	te and
	Yes					9
	Unsure					9
	No					9
Q11	Please rate the overall QUALITY of	facilities that a	re used by	your club/org	ganisation wit	thin the
	Reigate and Banstead area?  Very Good					
	Good					•
	Average					
	Poor					0
	Very Poor					•
	If you rated the quality of the facilit very poor, please state why:	ies as poor or				
	, ,					
Q12	Please rate the overall ACCESSIBII the Reigate & Banstead area?	LITY of facilities	s that are us	sed by your o	club/organisat	tion, within
	Very good					
	Good					
	Average					
	Poor Very poor					
	Very poor	lition on Inner!				
	If you rated the accessibility of faci 'very poor' please state why:	nues as poor of				

Q13	Is your club/organisation to	aking part in any form of	accreditation?	
	Yes (please provide detail	s below)		
	No (please go to Q14)			
	Not applicable (please go	to Q15)		
	Details of the accreditation	n		
Q14	accreditation? (NOTE:if yo address you entered on the please tick 'YES' and then	u answer 'YES' the Coun e front page. However if	nore information from the C icil will contact you using th you would like another per lines below)	e contact name and
	Yes No			
	Name/Address			_
Snaci	ific Facility Usage			
Opeci	inc racinty Osage			
Q15	Which type of facility does	your club/organisation	use most frequently in the	Reigate and
	Banstead area?	-		
	Village hall		Outdoor swimming pool	
	School hall		Outdoor bowls	
	School Sports hall		Outdoor pitches	
	Leisure centre/ sports cen	tre	Outdoor tennis	
	Health and fitness club/ce	ntre	Other	
	Indoor swimming pool			
	If you ticked other, please facilities your club/organi			
Q16	Please give the name of the and Banstead area?	e facility which your club	olorganisation use most free	quently in Reigate
Q17		lub/organisation take par	rt in at this facility? (please	tick all those that
	are applicable)  Badminton	Cricket	Tennis	
	Cycling	Rugby	Swimmin	na 🗆
	Athletics	Bowls	Other	- I
	Football	Squash		
	Hockey	Netball		
	If you ticked other, please	_		1
	your club/organisation un			

	satisfaction rating)	.,			.,	
		Very Satisfied	Satisfied	Unsatisfied	Very Unsatisfied	Not applicable
	Main entrance					
	Boundaries (e.g. hedges, gates)					
	Roads, paths, cycleways and access					
	Grass area					
	Provision of bins for litter					
	Provision of bins for dog waste					
	Seats/benches					
	Toilets					
	Lighting					
	Information/notice boards					
	Pitches					
	Hard court areas					
	Range of facilities					
	Quality of facilities					
	Cleanliness					
	Maintenance					
	Health and safety					
	Appearance of facilities					
	Changing facilities					
	Staffing and supervision					
	Customer care					
	Security					
	Parking					
	Overall					
	If your club/organisation is 'unsa unsatisfied' with any aspect plea					
	unsausned with any aspect plea	se state wily				
Q19	For the facility that your club/org	anisation use i	most frequen	tlv. please giv	e an indicatio	n of vour
	club/organisation's level of satisf	faction with the				
	please tick one satisfaction rating	g)			Very	Not
		Very satisfied	Satisfied	Unsatisfied	Unsatisfied	applicable
	Location of site entrance					
	Opening times					
	Ease of booking					
	Pricing					
	Easy to get there by walking					
	Easy to get there by/with wheelchairs/pushchairs					
	Easy to get there by public transport					
	Easy to get there by cycleways					
	If your club/organisation is 'unsa unsatisfied' with any factor pleas					

Focusing on the facility that your club/organisation use most frequently, please rate your club/organisations level of satisfaction with the following aspects? (for each factor please tick one

Q18

Q20	Does the facility that your club/organisation use most frequently, meet all the needs of your club/organisation, for the particular activity you undertake there? (please tick)  Yes  No						
	If you answered No, please explain the main reasons why the facility does not meet all your club/organisation's needs:						
Q21	List here any other facilities you use for this activity						
Q23	Does your club/organisation use any facilities outside the Reigate and Banstead area? (please tick)  Yes  No  If you answered yes, please state the name and						
	location of any facility(s) that your club. organisation use.						
Facilit	ies in the Reigate and Banstead area						
Q22	What other types of sport and recreation facilities would your club/organisation like to see more of or feel there is a demand for in the Reigate and Banstead area?						
Q25	If new sport and recreation facilities were developed, where would your club/organisation prefer to see them located in the Reigate and Banstead area?						
Q29	If your club/organisation has any further comments to make about sport and recreation facilities in the Reigate and Banstead area, please write them below and continue on a separate piece of paper if required:						
Thanks	for taking the time to fill in this survey, please returnby 1st March 2010.						

#### SURVEY OF ALLOTMENT HOLDERS

Q1 In which site is your allotment located? (please tick one option only)

Holly Lane Allotments, Banstead

Lambert Road Allotments, Banstead

Parsonfield Road Allotments, Banstead

Partridge Mead Allotments, Bridgefield Close, Banstead

Tattenham Way Allotments, Banstead

Smithy Lane Allotments, Lower Kingswood

Merland Rise Allotments, Tadworth

Lakers Rise Allotments, Woodmansterne

The Park Allotments, Carshalton Road, Woodmansterne

Maple Road Allotments, Earlswood

Merstham Allotments, Weldon Way, Merstham

Batts Hill Allotments, Redhill

Brambletye Park Road Allotments, Redhill

Colesmead Allotments, Redhill

Highlands Allotments, Hatchlands Road, Redhill

Redstone Hill Allotments, Redhill

Wiggie Lane Allotments, Redhill

New Pond Farm Allotments, Woodhatch

Park Lane Allotments, Park Lane, Reigate

Park Lane Extension, Park Lane, Reigate

Park Lane East Allotments, South Park

Riding School Allotments, Prices Lane, Woodhatch

Allotment Gardens Church Road / Sangers Drive Horley Surrey

Q2 How long have you had an allotment at this site?

Less than 1 year 1 to 3 years 3 to 5 years 5 to 10 years

10 to 20 years More than 20 years

Q3 How often do you visit this site?

Everyday Couple of times a week Weekly

Fortnightly

Monthly Less often

	Q4 How	v do you	usually t	ravel to	your allotm	ent?	
Bus/Tr	ain	Car	(	Cycle	Walk	C Other	
	If 'Otl	her' ple	ase speci	fy how y	ou get ther	e:	
Q5 How long of	does it normal	-	you to get :hod? (plea	-		ising the above transpo	rt
0-4 minutes	5-9 minutes	10-14	4 minutes minu		ninutes 20-3	30 minutes More than 30	Э
	C	)6 Pleas	se tell us y	our full	postcode		
Q7 Do you fe	eel that your a	allotmen	-	-	using the n	nethod of transport you	
			indicated	l in Q4?			
			Yes	No	)		
		If 'No'	please ex	kplain wh	ny not:		
Q8 ls your	allotment in t	the clos	est allotm	ent site	to where yo	ou live? (please tick)	
			Yes	No	)		
	If 'No' which s	site is c	loser and	why do y	you not use	that site?	
	Q9 What i	s your r	main reas	on for us	sing the allo	tment?	
0.011						* 0 ( 1	
Q10 H	ow do you rate	e the m	anageme	nt of the	allotment	site? (please tick)	
E	Excellent	Good	All right	Pc	oor	Very poor	

Q11 Has the condition of the allotment site changed over the past two years? If so, for better or worse? (please tick one option)

Better Worse No difference

Q12 Please indicate whether you have experienced any of the following problems at the allotment site?

Significant Problem Minor problem No problem

Vandalism & Graffiti

Litter problems

Anti-social behaviour

Dog fouling

Noise

**Smells** 

Q13 Regarding the allotment site how satisfied are you with each of the following?

Very Satisfied Satisfied unsatisfied very unsatisfied not applicable

Main entrance

Boundaries (e.g. railings, fencing etc.)

Paths and accesses

**Toilets** 

**Parking** 

On-site information

Cleanliness

Water supply

Q14 Do you think your allotment is good value for money?

Good value for money All right Poor value for money

Q15 How did you find out about getting an allotment? (please tick one option)

Word of mouth Newspaper Council leaflet Council web

site

Advert Other If 'Other' please write:

Q16 If you have any other comments that you would like to make about your allotment or your allotment site, please write them below or continue on a separate sheet of paper if required:

This section is intended to help us gain a better understanding of our allotment holders, you do not have to fill it in. All answers in this section will remain confidential and will only be used for analysis within the survey.

Q17 Age (please tick)

0-15 16-24 25-44 45-65 65-74 75+

Q18 Gender

Male Female

Q19 What is your ethnic group?

Q20 Do you have a disability?

None Wheelchair or mobility issues

Deaf Blind or partially sighted

Learning Difficulties Mental health difficulties

Disability, special need or medical conditional not listed above

Q21 Which of these activities best describes what you are doing at present?

Working (full or part time)

Studying

Unemployed and available for work

Looking after children/home

Wholly retired from work

Permanently sick/disabled