

Reigate & Banstead 2025: Our Five Year Plan Summary leaflet



Welcome

Reigate & Banstead 2025 is Reigate & Banstead Borough Council's five year plan covering 2020-2025.

It sets out the Council's priorities and explains how we will focus our resources and deliver services to those living, working, and spending time in the borough.

We know there is much that residents and local businesses love about the borough, from our great location to our characterful towns, fabulous local parks and beautiful countryside. We are proud of these things, and through this plan we explain how we intend not only to safeguard them but to make the borough even better.

We have developed this plan in consultation with residents, local businesses, councillors, our staff and other partners. We have worked hard to ensure that it reflects the things that you have told us are important to you.

But we cannot deliver this plan working in isolation. We are committed to continue working in partnership with other organisations and local groups to make best use of the limited public funding available to us. We also want to support residents and businesses to make a real positive difference and help strengthen our local communities.

Our plan priorities will inform the work of the Council until 2025. We will publish an annual progress report on our website www.reigate-banstead.gov.uk/rbbc2025 so you can see how we are getting on. You can also follow our progress via our social media channels (@reigatebanstead).

I would like to thank everyone who provided comments to help shape Reigate & Banstead 2025, and to those working with us to deliver it and make the borough a great place to live, work, do business in and visit.

Councillor Mark Brunt

Leader, Reigate & Banstead Borough Council

Find out more

This document provides a summary of Reigate & Banstead 2025. If you would like to view the full document, or find out more about our plans, please visit our website: www.reigate-banstead.gov.uk/rbbc2025.



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What we do

- ✓ Waste and recycling collection
- ✓ Street cleaning
- ✓ Council car parks and parking enforcement
- ✓ Council green spaces and allotments
- ✓ Housing register and homelessness services
- ✓ Collection of local taxes and counter-fraud services
- ✓ Leisure and community centres
- ✓ Local Plan and planning applications
- ✓ Community safety
- ✓ Business support
- ✓ Licensing and environmental health
- ✓ Community development and family support

What we don't do

Surrey County Council services

- ✗ Community recycling centres
- ✗ Waste disposal
- ✗ Highways maintenance and potholes
- ✗ On-street parking restrictions
- ✗ Highways trees
- ✗ Public rights of way
- ✗ Minerals and waste planning
- ✗ Transport planning
- ✗ Fire and rescue
- ✗ Education and libraries
- ✗ Trading standards
- ✗ Adult social care and children's services

Registered housing providers e.g. Raven Housing Trust

- ✗ Management of social housing

Surrey Police

- ✗ Policing

NHS and Clinical Commissioning Groups

- ✗ Primary and acute healthcare

Private landowners

- ✗ Private car parks and private land

Our vision

To be recognised by our residents, businesses and partners as a great Council.

This means:

- delivering quality services and support
- providing value for money
- making the borough a great place to live, work in, do business and visit
- being proactive about tackling climate change and reducing our environmental impact; and
- being flexible and sustainable, responding to the needs and demands of our borough, residents and businesses.



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Our commitments

To continue to be a great Council, it is not just about what we do, but how we do it.

We commit to:

- high quality core services and continued service improvement
- clear and effective communication
- putting residents and customers at the heart of what we do
- environmental responsibility
- partnership working
- responsible use of data
- financial efficiency
- helping residents and businesses make a positive difference in our communities.

We will report annually on our progress in delivering Reigate & Banstead 2025 so you can see how we are doing.

Our priorities for 2020-2025

Our priorities explain how we intend to deliver our vision, and are divided into three themes: People, Place and Organisation.



People

While many residents enjoy a good quality of life, others face challenges. Housing is expensive, our population is ageing, and welfare reform and public sector cuts are making it more difficult for people to access the support they need. By providing targeted support - and working closely with partner organisations - we can help the most vulnerable residents, build stronger communities and help reduce the financial burden on public services in the longer term.

Our People objectives

Housing: Secure the delivery of homes that can be afforded by local people and which provide a wider choice of tenure, type and size of housing.

Communities and community safety: Work with partners to create strong, safe and welcoming communities.

Vulnerable residents: Provide targeted and proactive support for our most vulnerable residents.

Leisure and wellbeing: Provide leisure, cultural and wellbeing services that are accessible to, and meet the needs of, communities and visitors.



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Place

We know there is much that our residents and local businesses love about the borough, from our great location between London and Gatwick, to our characterful local towns, our fabulous local parks and our beautiful countryside. Not only do we have a stewardship role to protect what is good about the borough, we also have an opportunity to make Reigate & Banstead even better through the work that we do.

Our Place objectives

Towns and villages: With our partners, invest in our town and village centres, so they continue to be places where people choose to live, work, do business and visit.

Economic prosperity: Drive the continued economic prosperity of the borough, facilitate improved business infrastructure, and confirm the borough's reputation as a great place to do business.

Shaping our places: Ensure new development is properly planned and sustainable, and benefits the borough's communities and the wider area.

Clean and green spaces: Provide high quality neighbourhood services to ensure that the borough continues to be clean and attractive and local people have access to the services and facilities they need.

Environmental sustainability: Reduce our own environmental impact, support local residents and businesses to do the same, and make sure our activities increase the borough's resilience to the effects of climate change.



Organisation

We now receive no revenue support grant from the Government. If we are going to continue to provide high quality services, we need to find new ways of funding them. This means being more commercial to generate income, and spending that income on the right facilities, equipment and staff to deliver those services. This presents challenges, but we think that our proposed approach is better than the alternative of cutting or limiting the services we provide.

Our Organisation objectives

Financial sustainability: Be a financially self-sustaining Council.

Funding our services: Generate additional income and build our financial resilience, in order to sustain services, through responsible and sustainable commercial activities.

Operational assets: Ensure that our operational assets (things like our estate, equipment, IT and vehicles) are fit for purpose.

Skills and great people: Ensure the Council (councillors and officers) has the right skills to deliver this plan.

We will report annually on our progress in delivering this plan, and publish these reports on our website www.reigate-banstead.gov.uk/rbbc2025 so you can see how we are doing.



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