

# Reigate & Banstead 2025: Our Five Year Plan

Reigate & Banstead 2025 is Reigate & Banstead Borough Council's five year plan covering the period 2020-2025.

It sets out our priorities, and explains how we will focus our resources and deliver services to those living, working and spending time in the borough.



## Our vision

To be recognised by our residents, businesses and partners as a great Council.

This means:

- delivering quality services and support
- providing value for money
- making the borough a great place to live, work in, do business and visit
- being proactive about tackling climate change and reducing our environmental impact; and
- being flexible and sustainable, responding to the needs and demands of our borough, residents and businesses.



## Our commitments

To continue to be a great Council, it is not just about what we do, but how we do it.

We commit to:

- high quality core services and continued service improvement
- clear and effective communication
- putting residents and other customers at the heart of what we do
- environmental responsibility
- partnership working
- responsible use of data
- financial efficiency
- helping residents and businesses make a positive difference in our communities.



PEOPLE



PLACE



ORGANISATION

Reigate & Banstead  
BOROUGH COUNCIL  
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# Our priorities for 2020-2025



## People

**Housing:** Secure the delivery of homes that can be afforded by local people and which provide a wider choice of tenure, type and size.

**Communities and community safety:** Work with partners to create strong, safe and welcoming communities.

**Vulnerable residents:** Provide targeted and proactive support for our most vulnerable residents.

**Leisure and wellbeing:** Provide leisure, cultural and wellbeing services that are accessible to, and meet the needs of, communities and visitors.



## Place

**Towns and villages:** With our partners, invest in our town and village centres, so they continue to be places where people choose to live, work, do business and visit.

**Economic prosperity:** Drive the continued economic prosperity of the borough, facilitate improved business infrastructure, and confirm the borough's reputation as a great place to do business.

**Shaping our places:** Ensure new development is properly planned and sustainable, and benefits the borough's communities and the wider area.

**Clean and green spaces:** Provide high quality neighbourhood services to ensure that the borough continues to be clean and attractive and local people have access to the services and facilities they need.

**Environmental sustainability:** Reduce our own environmental impact, support local residents and businesses to do the same, and make sure our activities increase the borough's resilience to the effects of climate change.



## Organisation

**Financial sustainability:** Be a financially self-sustaining Council.

**Funding our services:** Generate additional income and build our financial resilience, in order to sustain services, through responsible and sustainable commercial activities.

**Operational assets:** Ensure that our operational assets (things like our estate, equipment, IT and vehicles) are fit for purpose.

**Skills and great people:** Ensure the Council (councillors and officers) has the right skills to deliver this plan.

For more information about Reigate & Banstead 2025 visit:  
[www.reigate-banstead.gov.uk/rbbc2025](http://www.reigate-banstead.gov.uk/rbbc2025).



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