

# TACKLING TRAFFIC PROBLEMS

## Poor Highway Maintenance

### ■ Background

- Potholes and general highway maintenance has been identified as local residents least favourite thing about where they live through all liaison activity.
- Local opinion is that the roads in the area are notoriously bad and that when they are repaired, the patching does not last.

■ **Location(s)** Across the whole area generally, although some of the key roads frequently mentioned throughout the consultation are listed in the table opposite.

### ■ Action

- Improve the community's understanding of the maintenance process and communication channels for feeding in locations of 'hot spots' to Surrey County Council Highways.

**Responsibility:** Surrey County Council Highways

- Feed back to the community Surrey County Council's work plans for roads in the area that have been identified as being in need of improvement (see over the page).

**Responsibility:** Reigate and Banstead Borough Council



### ■ Resource

- Surrey County Council Highways

■ **Timescale** Ongoing

### ■ Outcome Measure/Reporting

- Increase level of information flow regarding potholes to Surrey County Council Highways.
- Improved road surfaces and a more sustainable finish.

**Information:** Surrey County Council have an ongoing programme of pothole assessment and repairs are carried out on a 6 monthly basis.

### ■ Local Community : What you can do

- Report highway maintenance matters to Surrey County Council by calling 08456 009009 or log on to their website: [www.surreycc.gov.uk](http://www.surreycc.gov.uk).

