

Residents and businesses report longstanding low level anti-social behaviour and crime. People suggest that they would value a more visible Police presence in the area to reduce high levels of fear of crime.

Residents identify hot spots for the village, including the alleyways running behind residential properties, the railway station and the area around it, including the churches and Cross Road shops and the Shelve Hill parade.

A wide range of behaviour is considered anti-social from the more obvious issues of cars being scratched and wing mirrors being snapped off, to fireworks being let off in the early hours of the morning.



■ Background

Police Citizen Focus

- People are concerned that there is no visible Policing or Community Wardens on the streets

Anti-social behaviour

- Residents report that it is people walking along the footpaths and roads late at night who are responsible for noise and anti-social behaviour. Both sides of the Village report similar issues which may be related to the lack of evening off-sales and Public Houses in some surrounding areas, drawing people to the Village
- People report concern about young people congregating locally sometimes drinking. People and younger children feel intimidated
- Retail businesses report problems, including shoplifting, graffiti, damage to property and people urinating in shop doorways and side passageways
- In the summer there are joy riders using scooters or mopeds in Shelve Hill Way, Veron Walk, Ashurst Road, Kingswood Road and Fleetwood Close and sometimes on the common
- People feel intimidated by noisy and threatening dogs
- Fare dodging between local stations has also been identified
- Fireworks late at night, people burning garden waste, adults cycling on the pavements

■ Actions

- Use Business Breakfast to share data and improve understanding

- Consider identifying community toilets
- Meet with Network Rail to address the issues raised
- Meet with Police to address public perceptions
- Upgrade facilities in surrounding area to provide more local activities
- Gain understanding of crime levels in Shelveys Way shopping parade
- Provide more facilities for young people
- Promote understanding of the CCTV system capabilities

■ **Lead/Responsible Agency:**

- Surrey County Council (SCC)
- Reigate & Banstead Borough Council
- Police

■ **Resources:**

- Potential spend on diversionary activities
- Officer time

■ **Timescale:**

- Short to medium term

■ **Outcome Measuring/Reporting:**

- Reduction in fear of crime and increase in satisfaction with the perceived level of Policing

■ **Local Community : What you can do**

- Attend Neighbourhood Panel meetings which are held regularly in your area. Find dates on www.surrey.police.uk
- Join Neighbourhood Watch: www.neighbourhoodwatch.net
- Look out for Police Street Surgeries by the Cross Road shop