

# TACKLING TRAFFIC PROBLEMS

## Road and pavement repair

### ■ Background

- Residents reported this as an issue of major concern being voted in the top two issues at the feedback session. It also featured strongly in interviews, questionnaire responses, meetings and as a residents website theme.
  - Residents are uncertain about who is responsible for maintaining pathways and roads in the development. There is a lack of clarity about the division of responsibility for individual roads between Surrey County Council, Reigate and Banstead Borough Council and the Developers.
  - Residents believe that where there are planned changes to the road system, no repairs are carried out even when the changes may be several years into the future.
- Residents believe that individuals are unable to influence the developers to maintain and repair carriageways and paths.

### ■ Location(s)

- Netherne Lane close to Blue Leaves Avenue: pot holes.
- Dean Lane: poor repairs to the edge of the road.
- Netherne Drive: worn central lines.
- Netherne Drive: pathway has a worn surface.

### ■ Action

- Represent residents' needs to the developer.  
**Responsibility:** Reigate and Banstead Borough Council Planning Service
- Repair potholes.  
**Responsibility:** Surrey County Council Highways and individual developers
- Produce map to identify ownership of development roads.  
**Responsibility:** Reigate and Banstead Borough Council

### ■ Resource

- Officer time.

### ■ Timescale

- During construction.
- Ongoing.
- Map produced February 2005.

### ■ Outcome measure/reporting

- Pot holes are repaired.
- Report to Residents Association meeting and Ward Councillors.



### ■ Local Community: what you can do

- Report problems to the Residents Association and MainStay Residential Management Services and Surrey County Council Highways, when appropriate.