

### ■ Background

- The community reported at the Neighbourhood Watch Forum, Residents Association meetings and local feedback event that because of the poor lines and fast moving traffic, both the A23 and Star Lane hamper pedestrian access to local facilities including:
  - Bus stops
  - Church
  - Shops & Post Office
  - Village Hall & Social Club
  - Doctor's Surgery
  - Crèche
  - Football pitch
  - Mobile Library

Steep, poorly lit steps lead down from the Village Hall area of the village to the A23 based facilities below. Other facilities are located on either side of Star Lane. Many older residents, children and parents report difficulty in crossing Star Lane, which only has a pavement on one side.

In addition

- Overgrown vegetation on Star Lane between Maple Way and St Margaret's Road, obstructs pedestrians' view.
- Pavement parking on the A23 verge results in pedestrians having to walk in the road.
- On street parking on Star Lane adds to congestion.
- Some drivers are causing more congestion by observing a redundant hatched restricted entry area on Star Lane.
- The lack of a parking area limits access to the recreation ground by the A23.
- Residents' long term parking restricts use of the parking bays at local shops.
- Potholes need repair at the Church Lane South junction with Church Lane Drive.

A23 traffic lights by the shops need an extended pedestrian phase.

### ■ Action

- Evaluate difficulties for pedestrians.  
**Responsibility:** Surrey County Council Highways
- Undertake Feasibility Study on replacing steps to A23.  
**Responsibility:** Highways Agency, Reigate and Banstead Borough Council
- Increase driver awareness that they are entering a village using white posts and village name signs.  
**Responsibility:** Surrey County Council Highways, Residents Association, Reigate and Banstead Borough Council

- Remove hatching in Star Lane.  
**Responsibility:** Surrey County Council Highways
- Repair light in recreation ground at head of steps.  
**Responsibility:** Reigate and Banstead Borough Council
- Evaluate use of mobile 30mph signs in Star Lane.  
**Responsibility:** Surrey County Council Highways
- Improve sight lines at junction of Maple Way and Star Lane.  
**Responsibility:** Reigate and Banstead Housing Trust, Surrey County Council Highways, Reigate and Banstead Borough Council

## ■ Location(s)

- Star Lane junction with St Margaret's Road
- Star Lane junction with Maple Way
- Steps to A23 from Village Hall area
- Pathway between St Margaret's Road and Clover Hill.

## ■ Resource

- Research - SCC Highways officer time.
- Cost of study for ramp to A23 - bid to Borough Council Community Liaison Funds.
- Cost of 30mph signs for Star Lane - Surrey County Council Highways budget.
- White posts marking entry to village, installed by Surrey County Council.
- Village name signs - Reigate and Banstead Borough Council and the Residents Association.



## ■ Timescale

- See schedule (page 15) for Surrey County Council Highways timetable.
- Feasibility study of ramp completed.
- Village sign, white posts - successful bid for funds, to be 2006.
- Village signs by 2005/06.
- Light repaired.
- Initial work 2005/06.

## ■ Outcome measure/reporting

- Pedestrians report an improvement in pedestrian access to services.
- Report back to Ward Councillors and Residents Association.

## ■ Local Community : What you can do

- Observe the speed limit.

Hooley Issue	Surrey County Council Response
Potholes Church Lane Drive adjacent to Nos.16, 13 & 31.	A work order has been issued for pothole No.31 but not Nos.13 and 16, as they are too small.
Pothole adjacent to 11 Church Lane Avenue.	A work order has been issued.
Hatching to be painted out by Star Lane traffic lights.	Work already in progress.
White posts top of Star Lane (church end) to denote entering village.	To be investigated and installed.
30mph speed poster for Star Lane.	Implementation will depend on the results of a speed survey. Survey undertaken and east bound speed average 29mph, westbound 30mph average speed.
Woodland obscuring sight lines from Maple Way & St Margaret's Road into Star Lane.	Private land owner will be contacted to cut back vegetation.
Need for alleyway (100 metres approx. long) lights between St Margaret's Road and Clover Hill (area of youth crime - anti-social behaviour).	Investigated and will be put forward for consideration as part of 2005/06 programme.
34 old style lampposts need repainting around the village.	Old style lighting columns are being phased out and will be replaced within the new lighting contract.